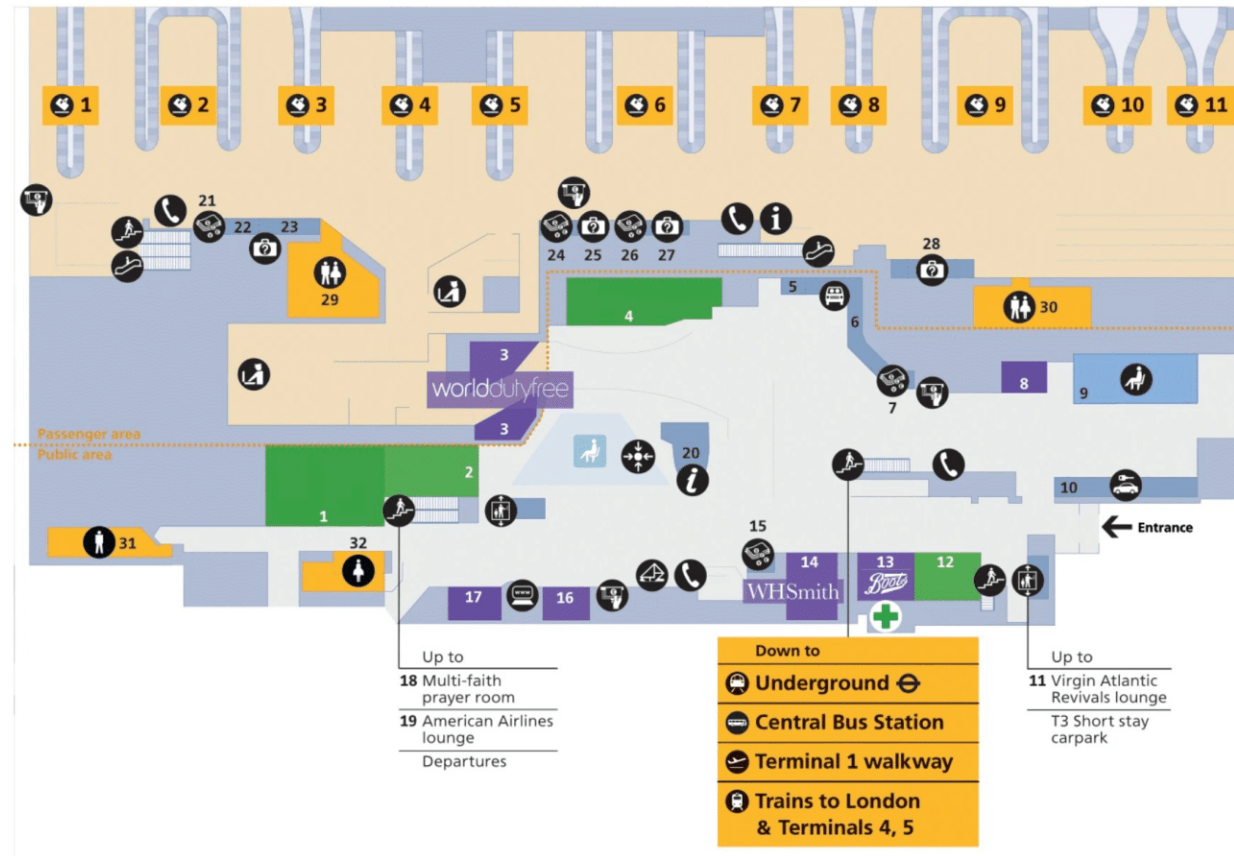


# Terminal 3

## Arrivals

### Ground floor



### Shopping

Boots	13
Excess Baggage Company	8
Voyager Entertainment Family	17
Voyager Entertainment 18+	16
WHSmith	14
World Duty Free	3

### Food and drink

<b>Cafés</b>	
Bite	2
Caffè Nero	12
M&S Simply Food	4
<b>Bars &amp; restaurants</b>	
The Globe Freehouse	1

### Services

<b>Airline lounges</b>	<b>Cash machine</b>	<b>Seating</b>
American Airlines lounge 19	Chauffeur service 6	Stairs
Emirates Chauffeur Drive lounge 9	Customs	Telephone
Virgin Atlantic Revivals lounge 11	Escalator	Toilets
Baggage enquiries 22, 23, 25, 27, 28	Help point	Accessible toilet All
Baggage reclaim	Internet facility	Baby care All
Bureau de change	Lift	Drinking fountain 29, 31, 32
Moneycorp 21, 26	Meeting point	Tourist information
Travellex 7, 15, 24	Multi-faith prayer room 18	Tourist services British Hotel Reservation Centre 20
Car rental 10	Pharmacy 13	UK Border Agency 5
	Postbox	

Free Wi-Fi is available throughout the terminal. Network name: \_Heathrow Wi-Fi

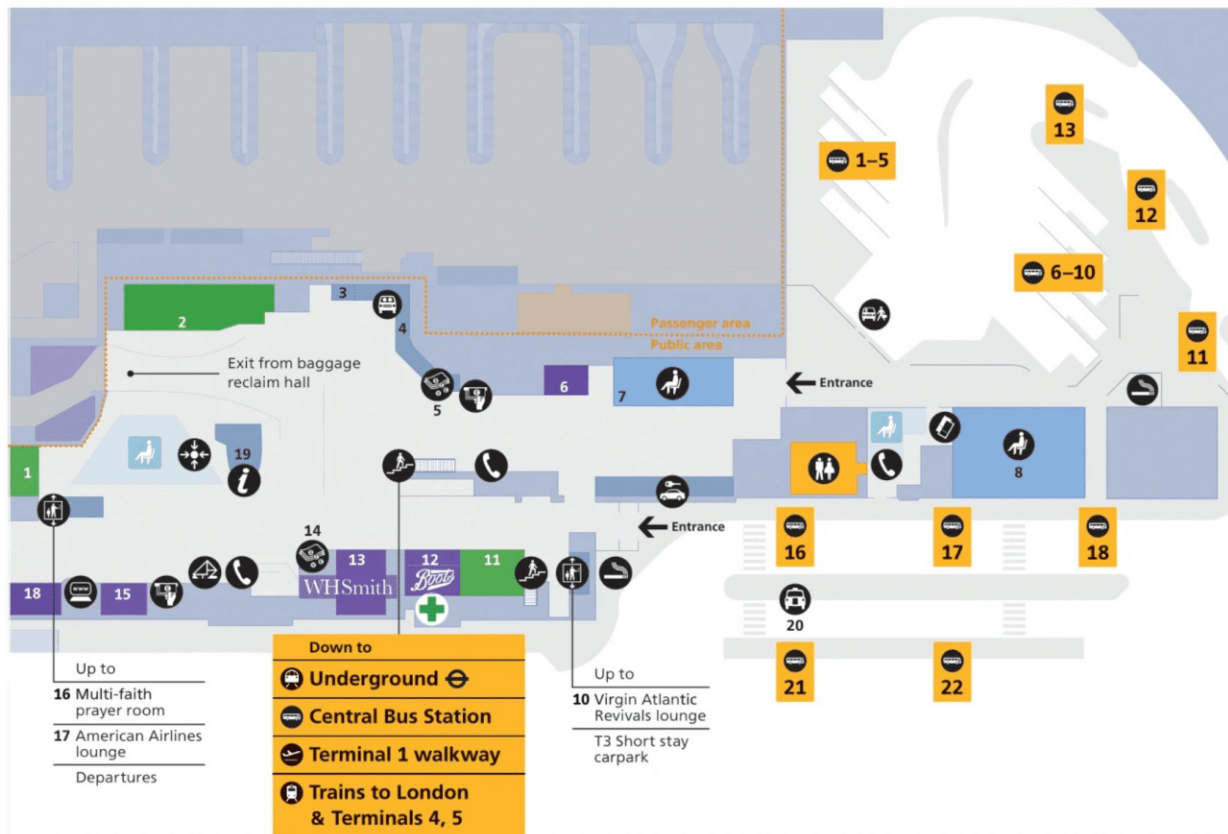
### Contents

Heathrow Airport overview	1
<b>Check-in</b>	
Ground floor	2
Level 1 (Departures level)	3
<b>Departure lounge</b>	4
<b>Arrivals</b>	
Arrivals	5
Onward travel	6

# Terminal 3

## Arrivals (Onward travel)

### Ground floor



#### Shopping

Boots	12
Excess Baggage Company	6
Voyager Entertainment Family	18
Voyager Entertainment 18+	15
WHSmith	13

#### Food and drink

Bite	1
M&S Simply Food	2

#### Bus and coach stop allocation

Delivery	2-5	Car rental (off airport)	22
Help bus	1	Dollar Thrifty, Sixt	
Hotel by bus	6	Car rental (on airport)	21
Hotel Hoppa	17-18	Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Group travel	7-10 13	Car parking (off airport)	22
		NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	

#### Services

Airline lounges	Cash machine	Smoking area
American Airlines lounge	Chaufeur service	Taxi rank
Delta Airlines arrival lounge	Internet facility	Telephone
Emirates Chauffeur Drive lounge	Lift	Toilets
Virgin Atlantic Revivals lounge	Meeting point	Accessible toilet
Bureau de change	Multi-faith prayer room	Baby care
Travellex	Pick-up point	Drinking water
Bus stop	Pharmacy	Tourist information
Bus tickets	Postbox	Tourist services by British Hotel Reservation Centre
Car rental	Seating	UK Border Agency
	Stairs	
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

#### Contents

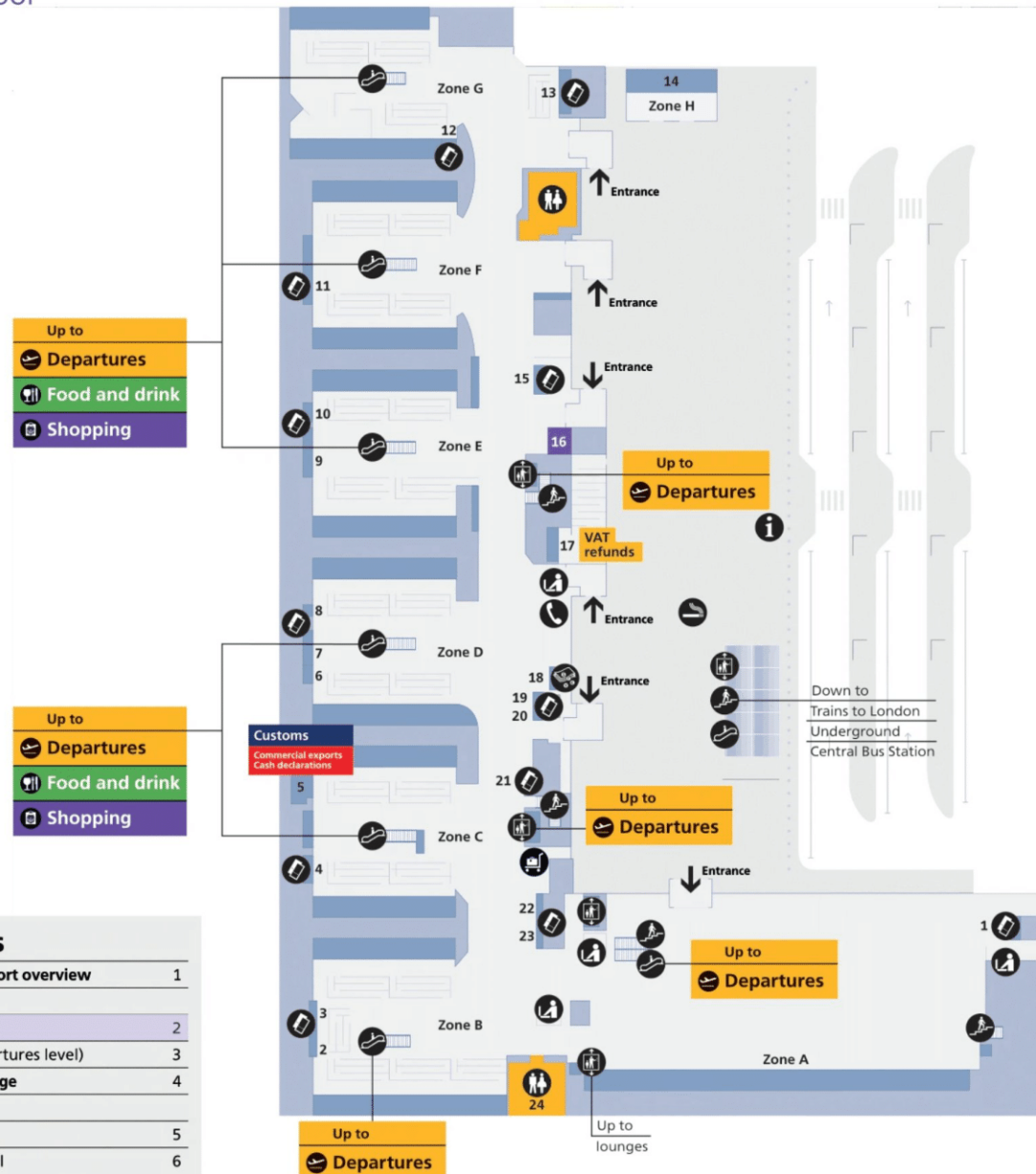
Heathrow Airport overview	1
Check-in	
Ground floor	2
Level 1 (Departures level)	3
Departure lounge	4
Arrivals	
Arrivals	5
Onward travel	6



# Terminal 3

## Check-in

### Ground floor



## Contents

Heathrow Airport overview	1
<b>Check-in</b>	
Ground floor	2
Level 1 (Departures level)	3
Departure lounge	4
<b>Arrivals</b>	
Arrivals	5
Onward travel	6

## Shopping

Excess Baggage Company

16

## Ticket desks

Air Canada	7	Finn Air	12
American Airlines	11	IranAir	23
American Airlines flagship check-in	14	Japan Airline	6
ANA	4	Middle East Airlines	8
ASIG	9	Persian International Airlines	21
British Airways	13	Royal Jordanian	8
Cathay Pacific	3	Singapore Airlines	15
Dnata	10	Thai Airways	19
Emirates	2	Turkish Airlines	22
EVA Air	20	Virgin Atlantic	1

## Services

Airline service desk	Lift	Toilets
Bureau de change	Repack area	Accessible toilet All
Travelex 18	Smoking area	Baby care All
VAT refunds managed by Travelex 17	Stairs	Drinking fountain 24
Commercial exports 5	Telephone	Trolleys
Escalator		VAT refunds managed by Travelex 17
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

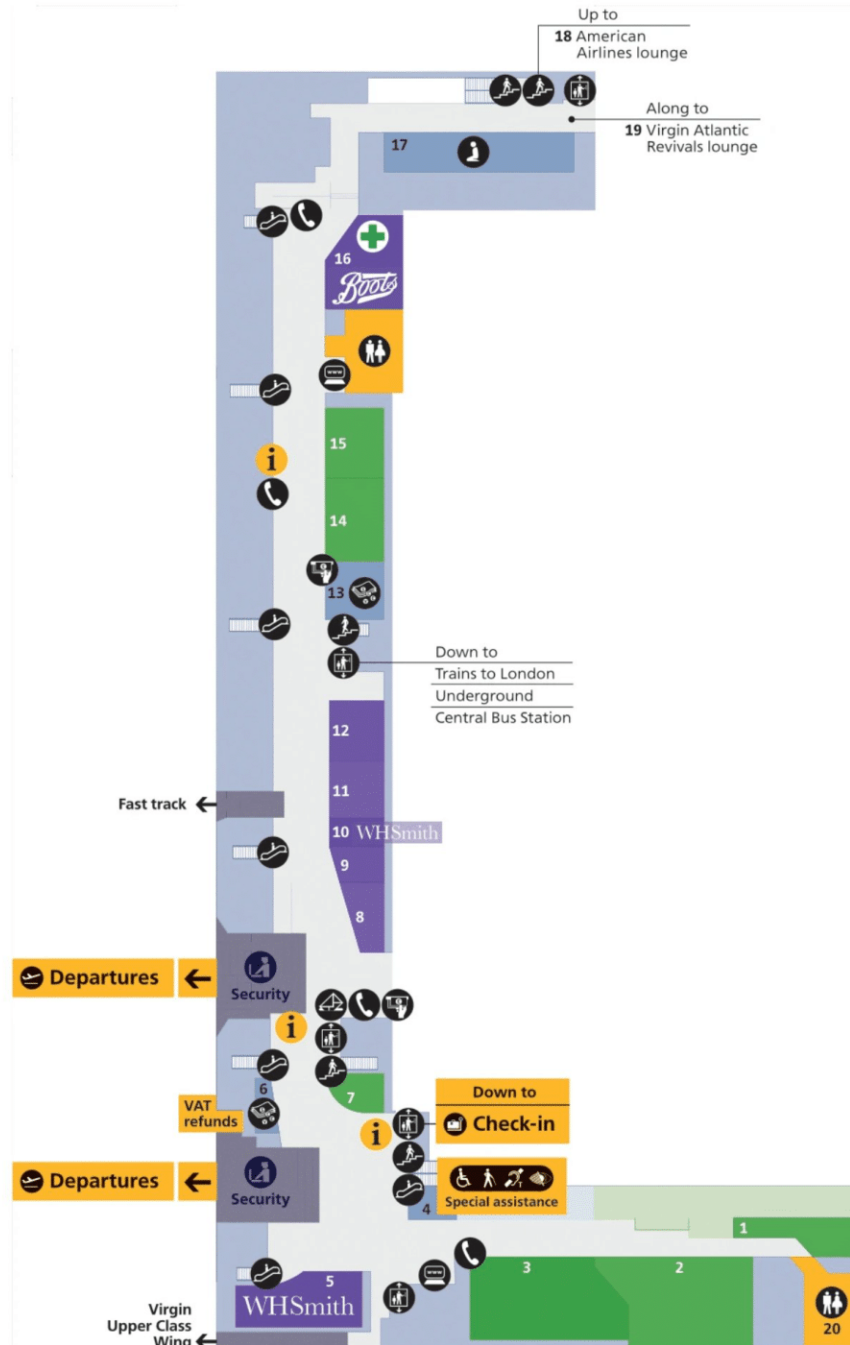
Heathrow

# Terminal 3

## Check-in

Level 1 (Departures level)

Contents	
Heathrow Airport overview	1
<b>Check-in</b>	
Ground floor	2
Level 1 (Departures level)	3
<b>Departure lounge</b>	4
<b>Arrivals</b>	
Arrivals	5
Onward travel	6



Shopping			
Boots	16	Rolling Luggage	8, 9
Glorious Britain	11	WHSmith	5, 10
Post Office	12		

Food and drink			
Cafés		Bars and restaurants	
Caffè Nero	15	Caffè Italia	1
Krispy Kreme	7	Leon	14
Pret A Manger	3	The Three Bells Pub and Kitchen	2

Services			
Airline Lounges		Cash machine	
American Airlines lounge	18	Escalator	
Virgin Atlantic Revivals lounge	19	Information	
Bureau de change		Internet facility	
Moneycorp	13	Lift	
Travelex	6	Multi-faith prayer room	17
VAT refunds managed by Travelex	6	Pharmacy	16
		Postbox	
		Special assistance	4
		Stairs	
		Telephone	
		Toilets	
		Accessible toilet	All
		Baby care	All
		Drinking fountain	20
		VAT refunds managed by Travelex	6

Free Wi-Fi is available throughout the terminal. Network name: \_Heathrow Wi-Fi

# Terminal 3

## Departure lounge

### Level 1



## Contents

Heathrow Airport overview	1
<b>Check-in</b>	
Ground floor	2
Level 1 (Departures level)	3
<b>Departure lounge</b>	4
<b>Arrivals</b>	
Arrivals	5
Onward travel	6

## Shopping

Bally	43	Mulberry	49
Boots	28	Paul Smith	48
Burberry	16	Perfume Gallery	39
Bvlgari	44	Rolling Luggage	35
Cath Kidston	32	Smythson	13
Chanel	8	Sunglass Hut	30
Dixons Travel	25	Ted Baker	20
Glorious Britain	36	Thomas Pink	7
Gucci	9	Tiffany & Co.	11
Harrods	42	Watches of Switzerland	12
Hermès	10	WHSmith	24, 33
Jack Wills	34	WHSmith Books	29
Jo Malone	50	World Duty Free	4, 41
MAC	51	World of Whiskies	37
Miu Miu	47	Zara	19

## Food and drink

### Bars and restaurants

Bridge Bar and Eating House	27
Caviar House & Prunier Oyster Bar	45
Caviar House & Prunier Seafood Bar	46
Oriel French restaurant and bar	14
Rhubarb British restaurant and bar	6
Strada Italian restaurant and bar	17
YO! Sushi	26
<b>Cafés</b>	
Caffè Nero	40
EAT.	31
Pret A Manger	18

## Lounges

Admirals Club	Lounge H	Gates 13-22
British Airways lounge	Lounge F	Gates 13-22
Cathay Pacific lounge	Lounge C	Gates 1-11
Emirates lounge	Lounge E	Gates 1-11
Executive lounge	Lounge F	Gates 13-22
Family lounge	Lounge A	22
No.1 lounge	Lounge F	Gates 13-22
Virgin Clubhouse	Lounge H	Gates 13-22

## Services

Airline service desk	23	Internet facility		Special assistance	5
Bureau de change		Lift		Stairs	
Moneycorp	38	Multi-faith prayer room	21	Telephone	
Travellex	2, 15	Pharmacy	28	Toilets	
VAT refunds managed by Travellex	1	Play area	22	Accessible toilet	All
Cash machine		Family lounge	Lounge A	Baby care	52
Commercial exports	3	Postbox		Drinking fountain	53
Information		Seating		VAT refunds managed by Travellex	1
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi					

Heathrow