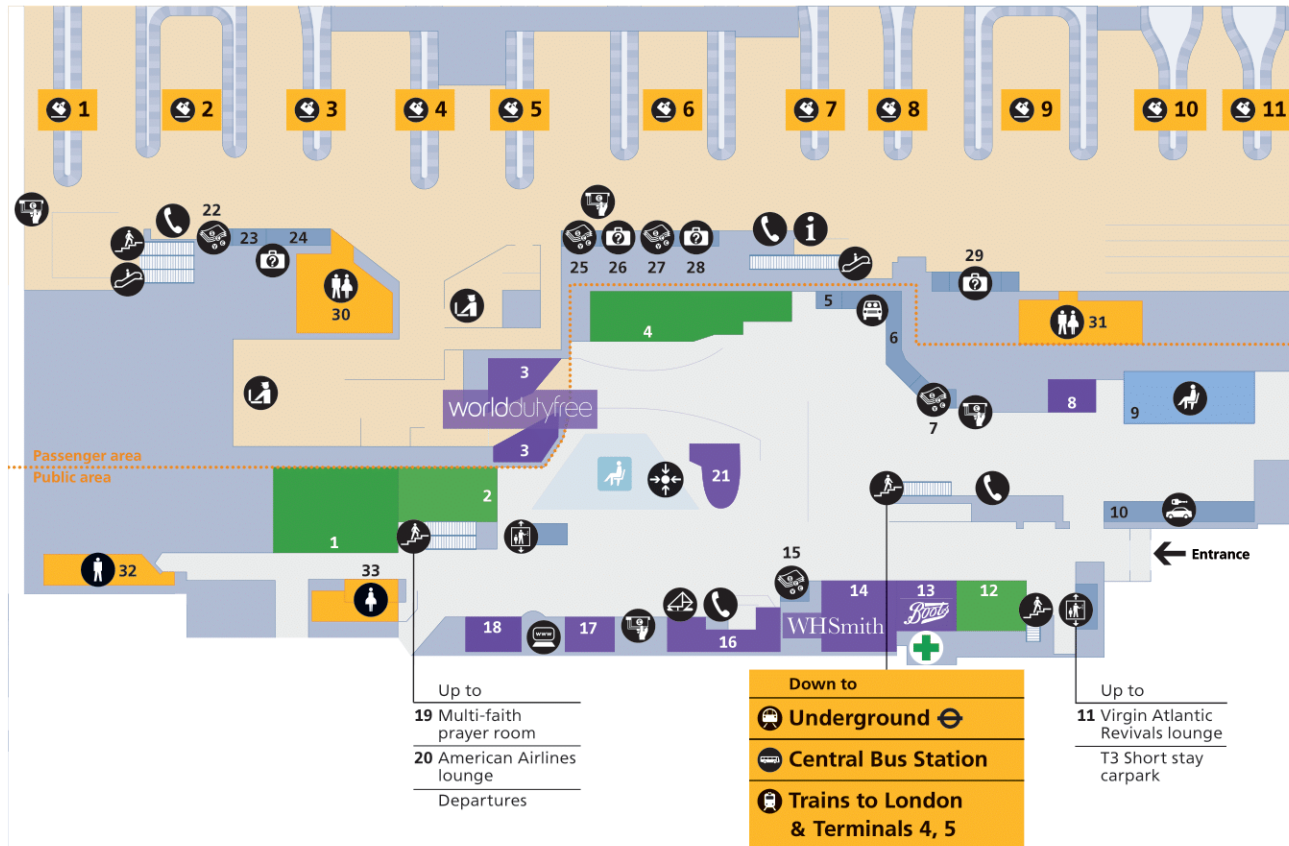


# Terminal 3

## Arrivals

### Ground floor



### Shopping

Boots	13
Excess Baggage Company	8
Sim Local	16
Voyager Entertainment Family	18
Voyager Entertainment 18+	17
We Know London	21
WHSmith	14
World Duty Free	3

### Food and drink

<b>Cafés</b>	
Caffè Nero	12
M&S Simply Food	4
Market Gardener	1
<b>Bars &amp; restaurants</b>	
Giraffe Stop	2

### Services

Airline lounges	Chauffeur service 6	Stairs
American Airlines lounge 20	Customs	Telephone
Emirates Chauffeur Drive lounge 9	Escalator	Toilets
Virgin Atlantic Revivals lounge 11	Help point	Accessible toilet All
Baggage enquiries 23, 24, 26, 28, 29	Internet facility	Baby care All
Baggage reclaim	Lift	Drinking fountain 30, 32, 33
Bureau de change	Meeting point	UK Border Agency 5
Travelex 7, 15, 22, 25, 27	Multi-faith prayer room 19	
Car rental 10	Pharmacy 13	
Cash machine	Postbox	
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi	Seating	

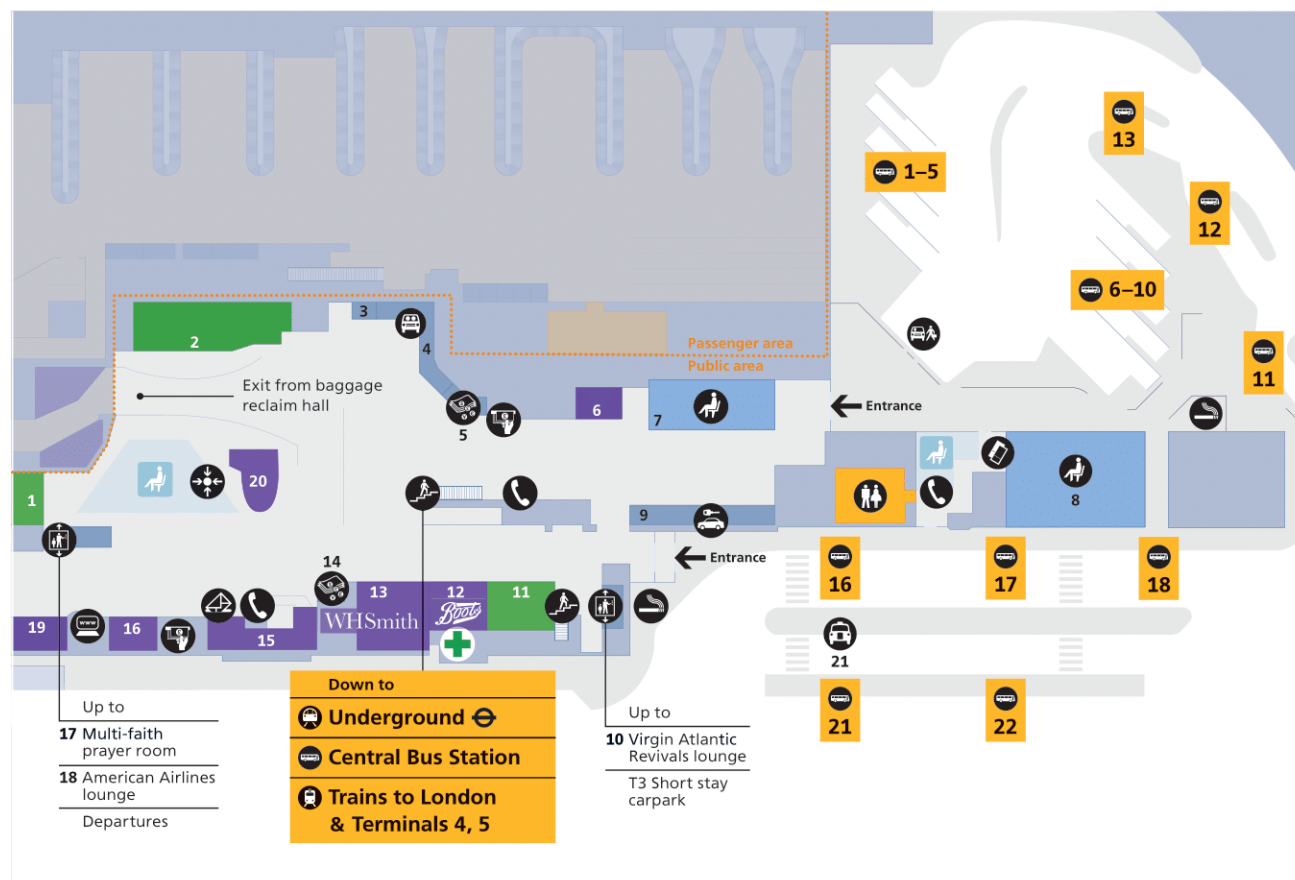
### Contents

Heathrow Airport overview	1
<b>Check-in</b>	
Ground floor	2
Level 1 (Departures level)	3
<b>Departure lounge</b>	4
<b>Arrivals</b>	
Arrivals	5
Onward travel	6

# Terminal 3

## Arrivals (Onward travel)

### Ground floor



## Contents

<b>Heathrow Airport overview</b>	1
<b>Check-in</b>	
Ground floor	2
Level 1 (Departures level)	3
<b>Departure lounge</b>	4
<b>Arrivals</b>	
Arrivals	5
Onward travel	6

## Shopping

Boots	12
Excess Baggage Company	6
Sim Local	15
Voyager Entertainment Family	19
Voyager Entertainment 18+	16
We Know London	20
WHSmith	13

## Food and drink

<b>Cafés</b>	
Caffè Nero	11
M&S Simply Food	2
<b>Bars &amp; restaurants</b>	
Giraffe Stop	1

## Bus and coach stop allocation

Delivery	2-5	Car rental (off airport)	22
Help bus	1	Dollar Thrifty, Sixt	
Hotel by bus	6	<b>Car rental (on airport)</b>	21
Hotel Hoppa	17-18	Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Group travel	7-10 13	<b>Car parking (off airport)</b>	22
		NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	

## Services

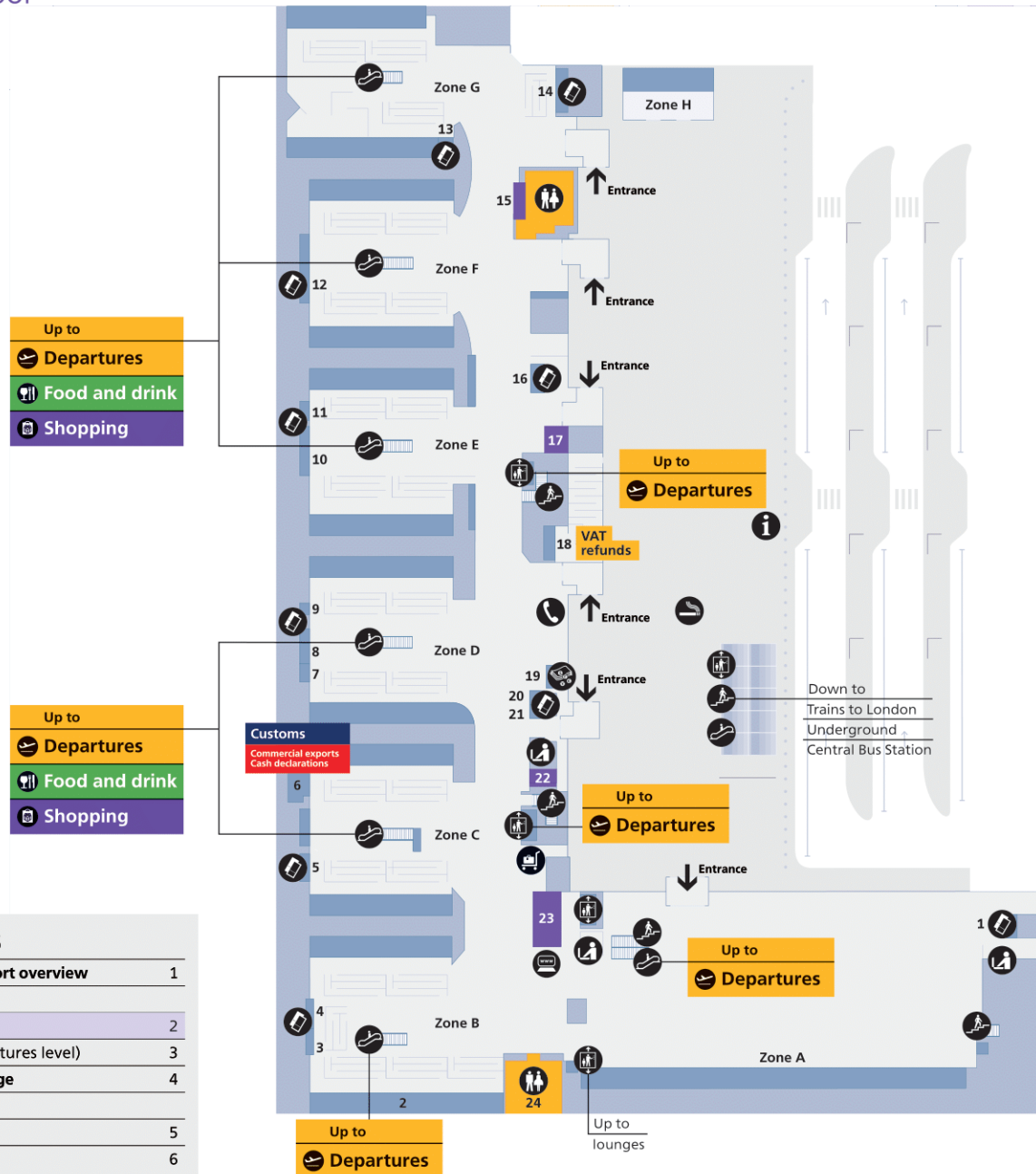
Airline lounges	Cash machine	Smoking area
American Airlines lounge 18	Chauffeur service 4	Taxi rank 21
Emirates Chauffeur Drive lounge 7	Internet facility	Telephone
Plaza Premium lounge 8	Lift	Toilets
Virgin Atlantic Revivals lounge 10	Meeting point	Accessible toilet All
Bureau de change	Multi-faith prayer room 17	Baby care All
Travelex 5, 14	Pick-up point	Drinking water All
Bus stop	Pharmacy 12	UK Border Agency 3
Bus tickets	Postbox	
Car rental 9	Seating	
	Stairs	
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		



# Terminal 3

## Check-in

### Ground floor



## Contents

Heathrow Airport overview	1
Check-in	
Ground floor	2
Level 1 (Departures level)	3
Departure lounge	4
Arrivals	
Arrivals	5
Onward travel	6

## Shopping

Excess Baggage Company

15, 17, 22, 23

## Ticket desks

Air Canada	8	Finn Air	13
American Airlines	12	Japan Airline	7
American Airlines Premium check-in	2	Middle East Airlines	9
ANA	5	Royal Jordanian	9
ASIG	10	Thai Airways	20
British Airways	14	Virgin Atlantic	1
Cathay Pacific	4		
Dnata	11		
Emirates	3, 16		
EVA Air	21		

## Services

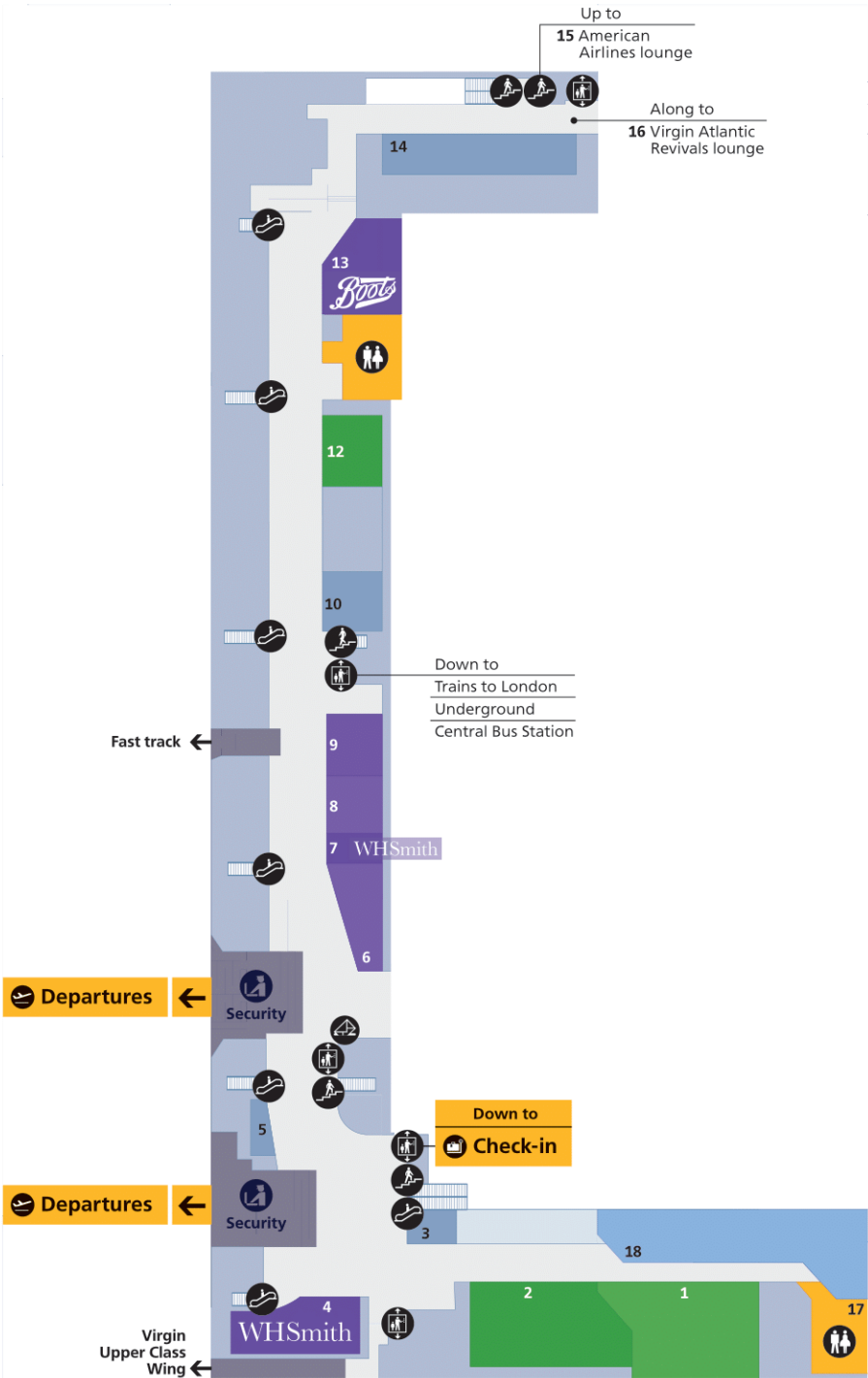
Airline service desk	Internet facility	Toilets
Bureau de change	Lift	Accessible toilet All
Travelex 19	Repack area	Baby care All
VAT refunds managed by Travelex 18	Smoking area	Drinking fountain 24
Commercial exports 6	Stairs	Trolleys
Escalator	Telephone	VAT refunds managed by Travelex 18
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

Heathrow

# Terminal 3

## Check-in Level 1 (Departures level)


Contents	
Heathrow Airport overview	1
Check-in	
Ground floor	2
Level 1 (Departures level)	3
Departure lounge	4
Arrivals	
Arrivals	5
Onward travel	6



Shopping			
Boots	13	Rolling Luggage	6
Glorious Britain	8	WHSmith	4, 7
Post Office	9		

Food and drink			
Cafés		Bars and restaurants	
Costa Coffee	12	The Darwin	1
Pret A Manger	2		

Services



Airline Lounges

American Airlines lounge


15

Regus Express Business lounge

18

Virgin Atlantic Revivals lounge

16




Bureau de change

Travelex


5, 10

VAT refunds managed by Travelex


5




Cash machine




Escalator



Information




Lift




Multi-faith prayer room

14



Pharmacy


13




Postbox

Special assistance


3




Stairs



Telephone




Toilets




Accessible toilet

All




Baby care

All



Drinking fountain

17

VAT refunds

VAT refunds managed by Travelex

5

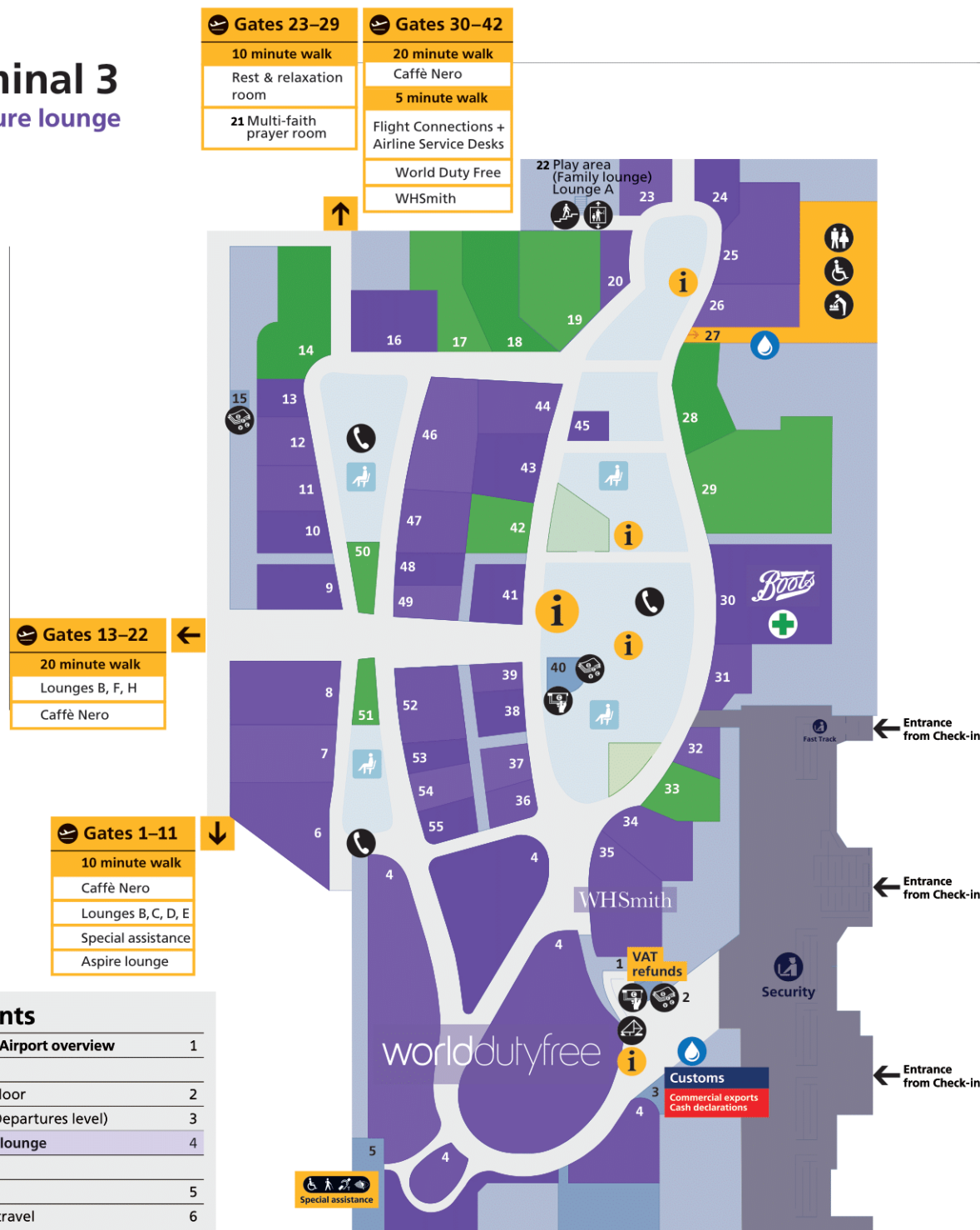
Free Wi-Fi is available throughout the terminal. Network name: \_Heathrow Wi-Fi



# Terminal 3

## Departure lounge

### Level 1



## Contents

Heathrow Airport overview	1
Check-in	
Ground floor	2
Level 1 (Departures level)	3
Departure lounge	4
Arrivals	
Arrivals	5
Onward travel	6

## Shopping

Accessorize	20	Kurt Geiger	24
Boots	30	Louis Vuitton	52
Burberry	16	MAC	55
Bvlgari	49	Mulberry	53
Cartier	47	Paul Smith	48
Cath Kidston	34	Rolling Luggage	37
Chanel (Opening Winter 2019)	44	Smythson	13
Dixons Travel	25	Sunglass Boutique	41
Fendi (Opening Spring 2019)	6	Sunglass Hut	32
Glorious Britain	38	Superdry	26
Gucci	9	Ted Baker	23
Hamley's	45	The Bookshop by WHSmith	31
Harrods Boutique	46	Tiffany & Co.	11
Harrods including Foodhall	43	Watches of Switzerland	12
Hermès (Opening Spring 2019)	10	WHSmith	35
Jack Wills	36	World Duty Free	4
Jo Malone	54	World of Whiskies	39

## Food and drink

### Bars and restaurants

Caviar House & Prunier Oyster Bar	50
Caviar House & Prunier Seafood Bar	51
Oriel French restaurant and bar	14
Spuntino Restaurant	19
The Curator restaurant and bar	29
Wagamama (Opening Summer 2019)	17
YO! Sushi	28

### Cafés

Caffè Nero	42
EAT.	33
Pret A Manger	18

## Lounges

Admirals Club	Lounge H	Gates 13–22
Aspire lounge	Lounge D	Gates 1–11
British Airways lounge	Lounge F	Gates 13–22
Cathay Pacific lounge	Lounge C	Gates 1–11
Emirates lounge	Lounge E	Gates 1–11
Family lounge	Lounge A	22
No.1 lounge	Lounge F	Gates 13–22
Delta Gold		
Qantas London lounge	Lounge B	Gates 13–22
Virgin Atlantic Clubhouse	Lounge H	Gates 13–22
Delta One, Diamond Medallion and Platinum		

## Services

Airline service desk	Lift	Stairs
Bureau de change	Multi-faith prayer room	Telephone
Travelex	21	Toilets
VAT refunds managed by Travelex	Pharmacy	Accessible toilet
1	30	27
Cash machine	Play area	Baby care
Commercial exports	Family lounge	27
3	22	VAT refunds managed by Travelex
Information	Postbox	1
	Seating	Water refill stations
	Special assistance	5

Free Wi-Fi is available throughout the terminal. Network name: \_Heathrow Wi-Fi

# Heathrow