

TERMINAL 5

ORD

O'HARE INTERNATIONAL AIRPORT

TERMINAL INFORMATION

Eat, Shop & More



at O'HARE

EAT

Bar Sana
Big Bowl
Burger King
Buckley & The Burger
Chuck & A
The Dearborn
Dunkin'
Farm 2 Air Market
Garnett Popcorn Cart
Garnett Popcorn Shop
Golden's on the Go
The Hampton Social
Hub 51
Margarita Coffee Company
Protein Bar & Kitchen
The Protein Bar Kiosk
Publix Quality Bread
R.J. Grunts Burgers & Fries
Six Points Market
Taco
Tortas Frontiers by Rick Boyless
Urban Olive
Wow Bao

M24
M11
M11
M24
M10
M17
M16
M5
M19
M19
M9
M7
M14
M20
M13
M25
M5
M20
M20
M11
M18
M16
M16

SHOP

BWD & Branch
Brookstone
Duffy
Eddie's
Gallery ORD
Hudson News & Gifts
Hudson Wall Shop
I Love Chicago
Inflation

M30
M11
M14 M20
M14
M16
M18 M20
M21
M11
M20

PRE-SECURITY

Q&A Line
Dunkin' & Baskin - Robbins
The Golden's and Grocer
Hudson News & Gifts
McDonald's
Nuts on Clark

Traveling/Pre Security
Baggage Claim
Traveling/Pre Security
Between Main Garage
and Terminals 1,2,3
Baggage Claim
Baggage Claim
Baggage Claim

SERVICES

ATM
Mother's Room
Savory Bank
Foreign Currency Exchange
Traveler's Aid

M18
M8 M20 M22 M27
Arrivals at Door 58
Departures at Door 58
M15 Arrivals at Door 58
Departures at Door 58

GETTING AROUND O'HARE

AIRPORT TRANSIT SYSTEM (ATS)

Free 24 Hour/7 Days a Week Airport Train to:

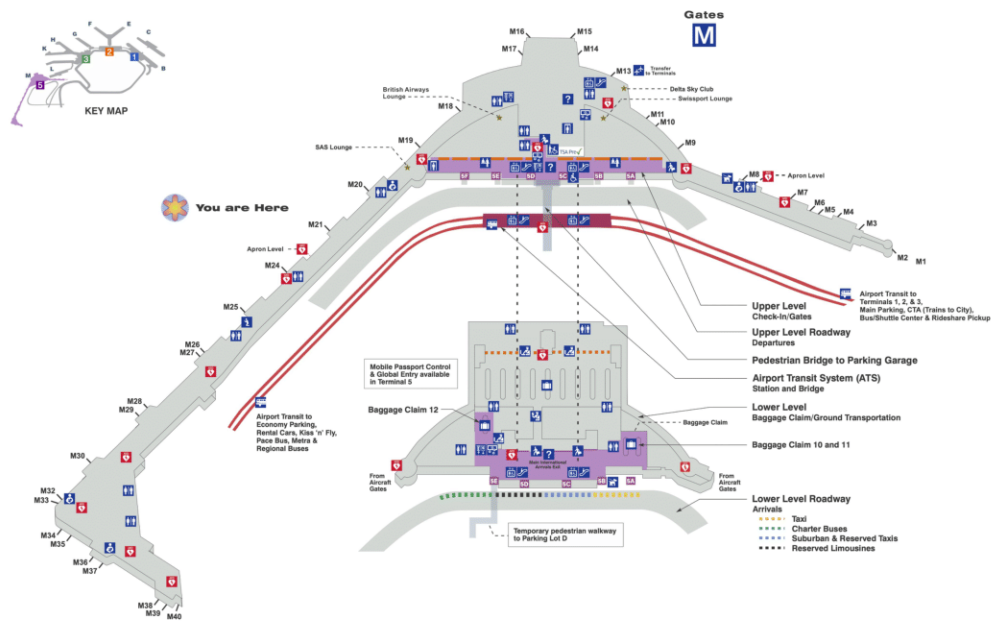
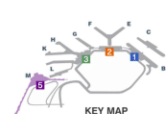
- Terminals 1, 2, 3
- Main Parking Garage (Lot A) and Outside Lots B & C
- Economy Parking
- Multi-Modal Facility (MMF)
- Kiss 'n' Fly (Drop-off Location)
- Pace Bus Stop
- Metro O'Hare Transfer Station
- CTA (Blue Line Trains to City)
- Regional Buses
- Off-Site Parking Shuttles

CTA (BLUE LINE TRAINS TO CITY)

From Terminal 5, take ATS to Terminal 3 and follow signs for CTA (Blue Line Trains to City) through the pedestrian tunnel level below. Travel time to downtown Chicago is approximately 45 minutes.

RIDESHARE PICKUP

at Terminal 2, Departure Level



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 2-26-2025

- 1 ANA (departures only)
Lufthansa (departures only)
United (domestic; international departures only)

- 2 Air Canada
Alaska
Denver Air/Key Lime
JetBlue Airways
Southern Airways Express
Spirit Airlines

- 3 Aer Lingus
American (domestic; international departures only)
British Airways (departures only)
Contour Airlines
Iberia (departures only)
Japan Airlines (JAL) (departures only)

- 5 AeroMexico
Air France
Air India
Air New Zealand
Air Serbia
American (international arrivals only)
ANA (arrivals only)
Austrian Airlines
Avianca
British Airways (arrivals only)
Cathay Pacific
China Eastern
Connect Airlines
Copa Airlines
Delta

- Emirates
Ethiopian
Etihad Airways
EVA Air
Finnair
Frontier
Iberia (arrivals only)
Icelandair
ITA Airways
Japan Airlines (JAL) (arrivals only)
KLM Royal Dutch
Korean Air
LOT Polish Airlines
Lufthansa (arrivals only)

- Qatar Airways
Royal Jordanian
SAS
Southwest
Spirit Airlines (international arrivals only)
Sun Country
SWISS
TAP Air Portugal
Turkish Airlines
United (international arrivals only)
VivaAerobus
Volair
WestJet

* Airlines with international arrivals in Terminal 5

PASSENGER SERVICES

- Airport Information
- All Gender Toilet
- Automated External Defibrillator Unit (AED)
- Automated Teller Machine (ATM)
- Baggage Claim
- Butch O'Hare Phone Booth (Terminal 2, Main Hall)
- Chapel (Terminal 2, Mezzanine)
- Door/Vestibule
- Elevators
- Escalators
- Exit
- Foreign Currency Exchange
- Interfaith Room (Terminal 3)
- Mother's Room/Lactation Pod
- Security Checkpoint
- Service Animal Relief Area (Lower Level)
- Service Area (Wheelchair Assistance Contact Airlines)
- Stairs
- Ticket Counter
- Toilets
- Transfer to Terminals 1 & 3 from Gate M13
- Travelers Aid (773.894-2427)
- USD (Terminal 2, Mezz & Terminal 3, Solana Mezz)
- US Customs & Border Protection (CBP)
- Wheelchair Drop-Off

GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound (501 West Coleman Dr. 773.646-2958)
- Blue Line Trains to City
- Cell Phone Lot (501 West Coleman Dr.)
- Kiss 'n' Fly at Multi-Modal Facility
- Limo
- Metro O'Hare Station at Janney & Mannheim Aves.
- Pace Bus at Multi-Modal Facility (847.344-7223)
- Parking
- Parking Elevator Center
- Regional Buses at Multi-Modal Facility
- Rental Car at Multi-Modal Facility
- Rideshare Pickup (Terminal 2, departure level)
- Taxi

SPECIAL NUMBERS

- Chicago Police (773.894-9111)
Non-Emergency (773.894-5000)
- Customer Service (800.832-6382)
- Fire (773.894-9111)
- Travelers Aid (773.894-2427)
- Lost & Found
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public area of terminal, contact Chicago Police at (773.686-2345).
 - For items lost at security checkpoints, contact TSA at www.tsa.gov/lost-and-found.
 - For items lost on the ATS train, email lost@ohareats.com.
 - For items lost in the parking facilities, contact Standard Parking at (773.686-7532).
 - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773.646-9615).