

TERMINAL 3

ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

BJ's Gourmet Market
B-Smooth, Smoothies & Salads
Brioche Dorée
Bubbles Wine Bar
Burger Federation
Burrito Beach
Chicago Cubs Bar & Grill
Chili's Too
CIBO Express Gourmet Market
Dunkin' Donuts
Facades Bar
Farmers Market
Fulton Street Café
Garrett Popcorn Shops
Gold Coast Dogs
Goose Island Beer Company
Great American Bagel Company
Green Market
Half Moon Empanada
ICE Dishes & Drinks
La Tapenade Mediterranean Café
Macaroni Grill
Manchu Wok
McDonald's
Nuts on Clark
O'Brien's Restaurant Bar
Prairie Tap
Publican Tavern
Reggio's Chicago Style Pizza
Rocky Mountain Chocolate Factory
Rush Street Bar
Skyscrapers Bar
Starbucks Coffee
Subway
Tortas Frontera by Rick Bayless
Wolfgang Express

K15
K4
K15, Rotunda near G1
H4
L20
K4
Rotunda near G1
G10 H2
H1
H4
K15
Rotunda near G1
H14
H2
L4
L10A
H10, Rotunda near G1, K1
H6 L3
Rotunda near G1
L1
H14
K2
Rotunda near G1, H5
H5 H9 K9 L4
H8
H5
K5
K1
G8 K4
H5
H14
K8
H1 H6 K4 L1 L21
Rotunda near G1
K4
K12

SHOP

Barbara's Bookstore
Brighton
Brookstone
Brooks Brothers
ChiBoys
CNN Newsstand Chicago
Duty Free Store
Hudson News & Gifts

Hudson Nonstop
InMotion
Sunglass Hut
Talie
Vosges Haut-Chocolat

G1B H4
H3 H/K Main Hall
H4
H3
H6
H5
K5
G1B G2B G19 H4 H11B K1 K5 K13 L1 L8
T3 Baggage Claim
K1
H2 K12
K5
H1
H4

MORE

Terminal Getaway Spa
Health Club
Yoga Room

PRE-SECURITY

Café Descartes
CLEAR Lane
Farmer's Fridge
Hilton Hotel

Hudson News & Gifts

SERVICES

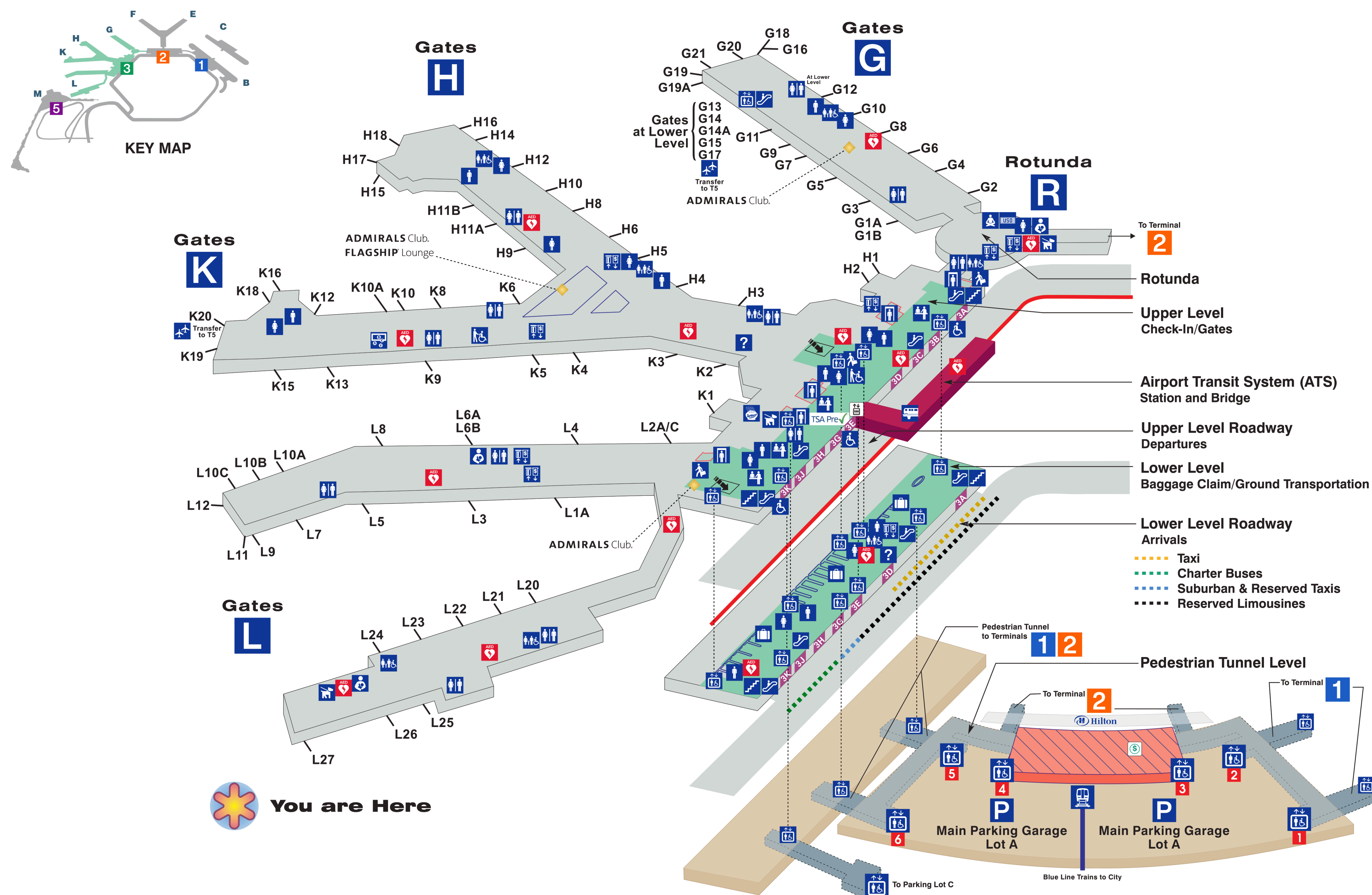
ATM

Mamava Lactation Pod
Mother's Room
Seaway Bank -
Foreign Currency Exchange
Travelers Aid
USO

Baggage Claim
Ticketing/Pre Security
Baggage Claim
Between Main Garage
and Domestic Terminals
Baggage Claim

H2 H6 K4 L2, Rotunda near G1,
Baggage Claim
G12 K1 K5 K19 L24
L6, Rotunda next to Yoga Room
K10

K2
T3 Mezzanine Level of Rotunda near G1



AIRLINE LOCATIONS Listed by Terminals

1 •ANA (departures only)
•Lufthansa (departures only)
•United (domestic;
international departures only)

2 Air Canada
Alaska
JetBlue Airways

3 Aer Lingus
•American (domestic;
international departures only)
•British Airways
(departures only)
Contour Airlines
Denver Air/Key Lime
•Iberia (departures only)
•Japan Airlines (JAL)
(departures only)
Southern Airways Express
•Spirit Airlines

5 AeroMexico
Air France
Air India
Air New Zealand
Air Serbia
•American (international
arrivals only)
•ANA (arrivals only)
Austrian Airlines
Avianca
•British Airways (arrivals only)
Cathay Pacific
China Eastern
Connect Airlines
Copa Airlines
Delta

Emirates
Ethiopian
Etihad Airways
EVA Air
Finnair
Frontier
•Iberia (arrivals only)
Icelandair
ITA Airways
•Japan Airlines (JAL)
(arrivals only)
KLM Royal Dutch
Korean Air
LOT Polish Airlines
•Lufthansa (arrivals only)

Qatar Airways
Royal Jordanian
SAS
Southwest
•Spirit Airlines (international
arrivals only)
Sun Country
SWISS
TAP Air Portugal
Turkish Airlines
•United (international arrivals only)
VivaAerobus
Volaris
WestJet

•Airlines with international
arrivals in Terminal 5

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

PASSENGER SERVICES

- Airport Information
- All Gender Toilet
- Automated External Defibrillator Unit (AED)
- Automated Teller Machine (ATM)
- Baggage Claim
- Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- Chapel (Terminal 2, Mezzanine)
- Door/Vestibule
- Elevators
- Escalators
- Exit
- Foreign Currency Exchange
- Mother's Room/Lactation Pod
- ORD Family Lounge (Terminal 2, Main Hall)
- Security Checkpoint
- Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)
- Service Area Wheelchair Assistance Contact Airlines
- Stairs
- Ticket Counter
- Toilets
- Transfer to Terminal 5 at Gates B1, G17 & K20
- Travelers Aid (773)894-2427
- TSA Pre-Check
- TSA Pre-Check
- USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- Wheelchair Drop-Off
- Yoga Room (Terminal 3, Rotunda Mezz)

GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound on Bessie Coleman Dr. (773)686-2958
- Blue Line Trains to City
- Cell Phone Lot 560 N. Bessie Coleman Dr.
- Kiss 'n Fly at Multi-Modal Facility
- Limo
- Metra O'Hare Station on Zemke & Mannheim Rds.
- Pace Bus at Multi-Modal Facility (847)364-7223
- Parking
- Parking Elevator Center
- Regional Buses at Multi-Modal Facility
- Rental Cars at Multi-Modal Facility
- Rideshare Pickup (Terminal 2, departure level)
- Taxi

SPECIAL NUMBERS

- Chicago Police (773)894-9111 Non-Emergency (773)894-5000
- Customer Service (800)832-6352
- Fire (773)894-9111
- Travelers Aid (773)894-2427
- Lost & Found
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
 - For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.
 - For items lost on the ATS train, email lost@ohareats.com.
 - For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
 - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.