

TERMINAL 2

ORD

O'HARE INTERNATIONAL AIRPORT

TERMINAL INFORMATION

Eat, Shop & More



EAT

Auntie Anne's
Brioche Dorée
Carry Out Carry On
Chili's
CIBO Express Gourmet Market
Connect to Chicago Bar
Dunkin'
Eat Well, Travel Further.
Home Run Inn Pizza
La Tapenade Mediterranean Café
McDonald's
Nuts on Clark
Skybridge Bar & Grill
Stanley's Blackhawk Kitchen & Tap
Starbucks Coffee
Summer House Santa Monica
Wicker Park Seafood & Sushi Bar

E4
F19
E2
F9
E1
F3
F9
F20
E5
E9
F7
E4
F15
E5
E1 E11
Main Hall
Main Hall

SHOP

Barbara's Bookstore
Coach
Duty Free Store
Headphone Hub
Hoyopolis, An UnCommon Gallery
Hudson News & Gifts
MAC
Sarah's Candies
Sunglass Hut

E5
Main Hall
F5
Main Hall
E5
E6 F4 F9 F20
Main Hall
F9
F9

MORE

The Barber Shop
UPS Store

T2 Pedestrian Tunnel
Hilton Lower Level between
T1 & T2 Pedestrian Tunnel
Open Monday - Friday 8 am to 4 pm

PRE-SECURITY

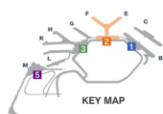
CLEAR Lane
Hilton Hotel
Hudson News & Gifts

Ticketing/Pre Security
Between Main Garage
and Domestic Terminals
Baggage Claim

SERVICES

ATM
Mamava Location Pod
Mother's Room
Seaway Bank -
Foreign Currency Exchange
Travelers Aid
USO

E5 F1 F11, T2 Upper level
before security, Baggage Claim
E1, F1 near Family Lounge
Crossover between Gates E5 & F9
F1
F4, T2 Main Hall
T2 Mezzanine Level (Pre security)



You are Here

Mezzanine Level

Upper Level

Check-In/Gates

Upper Level Roadway

Departures

Rideshare

Airport Transit System (ATS)

Station and Bridge

Lower Level

Baggage Claim/Ground Transportation

Lower Level Roadway

Arrivals

Taxi

Charter Buses

Suburban & Reserved Taxis

Reserved Limousines

Hotel & Off-Site Parking Shuttles

Pedestrian Tunnel Level

AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 2.26.2025

1 •ANA (departures only)
•Lufthansa (departures only)
•United (domestic;
international departures only)

2 Air Canada
Alaska
Denver Air/Key Lime
JetBlue Airways
Southern Airways Express
•Spirit Airlines

3 Aer Lingus
•American (domestic;
international departures only)
•British Airways
(departures only)
•Contour Airlines
•Iberia (departures only)
•Japan Airlines (JAL)
(departures only)

5 AeroMexico
Air France
Air India
Air New Zealand
Air Serbia
•American (international
arrivals only)
•ANA (arrivals only)
•Austrian Airlines
•Avianca
•British Airways (arrivals only)
•Cathay Pacific
•China Eastern
•Connect Airlines
•Copa Airlines
•Delta

Emirates
Ethiopian
Eithad Airways
EVA Air
Finnair
Frontier
•Iberia (arrivals only)
Icelandair
ITA Airways
•Japan Airlines (JAL)
(arrivals only)
KLM Royal Dutch
Korean Air
LOT Polish Airlines
•Lufthansa (arrivals only)

Qatar Airways
Royal Jordanian
SAS
Southwest
•Spirit Airlines (international
arrivals only)
•Sun Country
SWISS
TAP Air Portugal
Turkish Airlines
•United (international arrivals only)
•VivaAerobus
Volare
WestJet
•Airlines with international
arrivals in Terminal 5

PASSENGER SERVICES

1 Airport Information
All Gender Toilet
Automated External
Defibrillator Unit (AED)
Automated Teller
Machine (ATM)
Baggage Claim
Butch O'Hare
Phone Booth
(Terminal 2, Main Hall)
Chapel
(Terminal 2, Mezzanine)
2A Door/Vestibule
Elevators
Escalators
Exit
Foreign Currency
Exchange
Mother's Room/
Lactation Pod
ORD Family Lounge
(Terminal 2, Main Hall)
Seaway Bank & Trust
Security Checkpoint
Service Animal Relief Area
(Terminal 2, Lower Level &
Terminal 3, Suburban Mezz)
Service Area
(Shoeshine Assistance
Contact Airlines)
Stairs
Ticket Counter
Toilets
Transfer to Terminal 5
at Gates B1, G17 & K20
Travelers Aid
(773) 894-2427
TSA Pre-Check
TSA Pre-Check
USO (Terminal 2, Mezz &
Terminal 3, Suburban Mezz)
Wheelchair Drop-Off
Yoga Room
(Terminal 3, Suburban Mezz)

GROUND TRANSPORTATION

Airport Transit
System (ATS)
Auto Pound
(on West Coleman Dr.
(773) 660-2958
Blue Line Trains to City
Cell Phone Lot
560 N. West Coleman Dr.
Kiss 'n Fly
at Multi-Modal Facility
Limo
Metro O'Hare Station
on Danie & Mannheim Aves.
Pace Bus
at Multi-Modal Facility
(847) 364-7223
Parking
Parking Elevator
Center
Regional Buses
at Multi-Modal Facility
Rental Car
at Multi-Modal Facility
Rideshare Pickup
(Terminal 2, departure level)
Taxi

SPECIAL NUMBERS

Chicago Police (773) 894-9111
Non-Emergency (773) 894-5000
Customer Service (800) 832-6382
Fire (773) 894-9111
Travelers Aid (773) 894-2427
Lost & Found
• For items lost near ticket counter, in gate
area or on an airplane, contact airline.
• For items lost in public areas of terminal,
contact Chicago Police at (773) 466-2345.
• For items lost at security checkpoints, contact
TSA at www.tsa.gov/lost-and-found.
• For items lost on the ATS train,
email lost@ohareats.com.
• For items lost in the parking facilities,
contact Standard Parking at (773) 466-7532.
• For items lost in the common spaces of the
Multi-Modal Facility (MMF), contact the
dispatch office at (773) 466-9615.