

MAP SCALE APPROXIMATE FOR REFERENCE

# Ride App | Taxi Pick Up Area Map

## MAP KEY

-  DESIGNATED RIDE APP | TAXI WAITING AREA
-  SHUTTLE PICK UP
-  ACCESSIBLE RIDE APP | TAXI PICK UP AREA
-  SIDEWALK
-  CROSS WALK

SHUTTLE LOT SOUTH

MARATHON  
GAS STATION &  
DUNKIN'

NC-280 | AIRPORT ROAD

LOOP ROAD  
ENTRANCE

FANNING BRIDGE ROAD

LOOP ROAD

TOLL

PARKING  
GARAGE

NC-280 | AIRPORT ROAD

SHUTTLE LOT

AIRPORT TERMINAL

TERMINAL DRIVE

ACCESSIBLE PICK UP AREA

BB

AA

H

F

D

B

I

G

E

C


A

AIRPORT  
ENTRANCE

CELL PHONE  
LOT

 DESIGNATED RIDE APP | TAXI WAITING AREA

 **NOTE:**  
Unless prearranged, load into  
first taxi in line up.

 **NOTE:**  
Ride App (i.e., Uber, Lyft, etc.,  
vehicles will park in designated  
spaces. Only load into vehicle  
when your ride is fully parked.

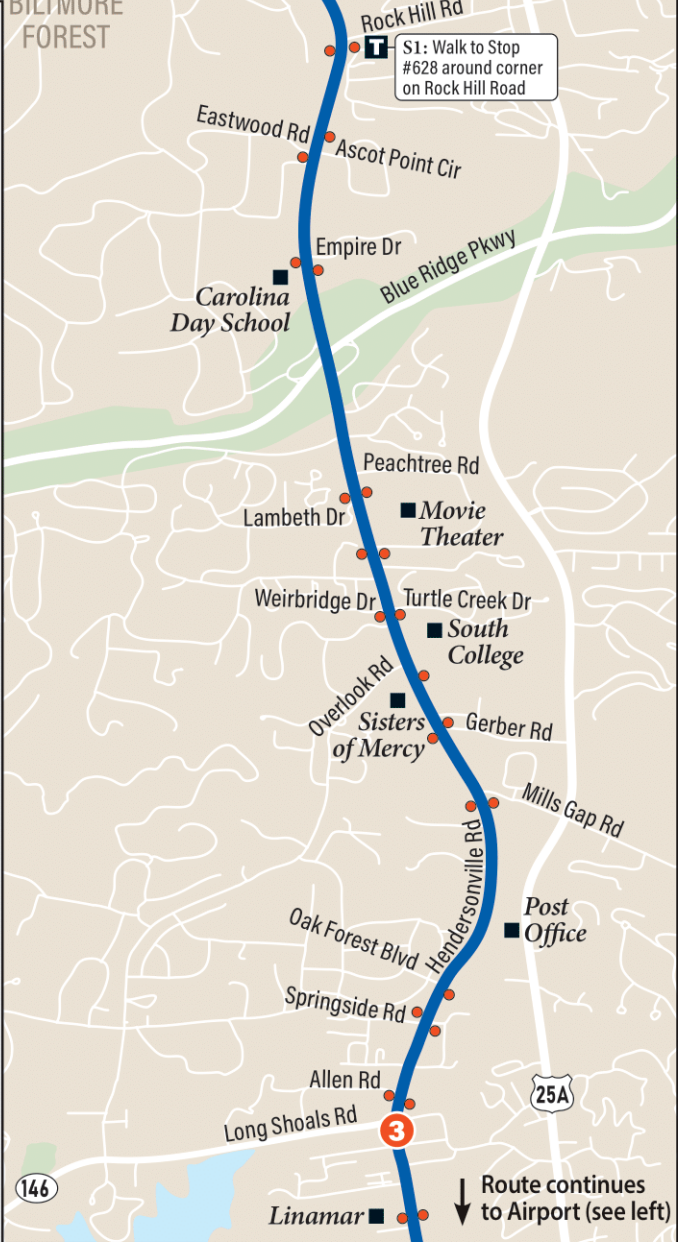
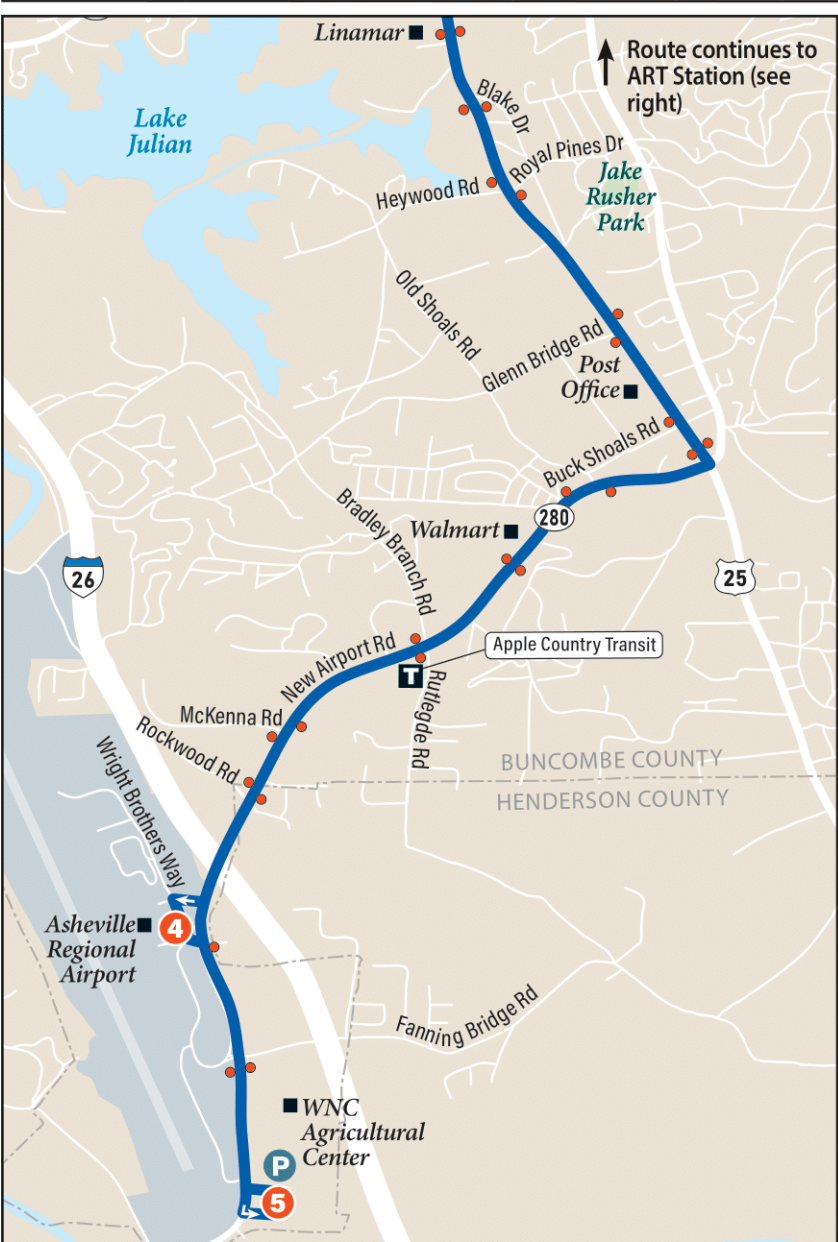


**NEED A RIDE?**  
SEE COMPLETE LIST OF GROUND  
TRANSPORTATION PROVIDERS



**NEED WIFI?**  
SCAN THIS QR CODE TO BE AUTOMATICALLY CONNECTED  
TO WI-FI IN THE RIDE APP | TAXI WAITING AREA





Monday-Friday

OUTBOUND TO ASHEVILLE REGIONAL AIRPORT					INBOUND TO ART STATION			
ART Station	McDowell St at Lodge St	Hendersonville Rd at Long Shoals Rd	Asheville Regional Airport at Wright Brothers Way	WNC Ag Center Park-n-Ride	WNC Ag Center Park-n-Ride	Hendersonville Rd at Long Shoals Rd	McDowell St at Lodge St	ART Station
Stop # 1	2	3	4	5	5	3	2	1
200	692	709	790	113	113	732	751	200
AM	*5:30	*5:36	*5:50	*6:03	*6:08	*6:12	*6:26	*6:39
	7:00	7:06	7:20	7:33	7:38	7:42	7:56	8:09
	8:30	8:36	8:52	9:05	9:10	9:12	9:27	9:41
	10:00	10:06	10:22	10:35	10:40	10:42	10:57	11:11
PM	11:30	11:36	11:52	12:05	12:10	12:12	12:27	12:41
	1:00	1:06	1:22	1:35	1:40	1:42	1:57	2:11
	2:30	2:36	2:52	3:05	3:10	3:12	3:27	3:41
	4:00	4:06	4:22	4:35	4:40	4:42	4:57	5:11
	5:30	5:36	5:49	6:02	6:07	6:12	6:27	6:41
	7:00	7:06	7:19	7:32	7:37	7:42	7:54	8:07
	8:30	8:36	8:49	9:02	9:07	9:12	9:24	9:37

Saturday

OUTBOUND TO ASHEVILLE REGIONAL AIRPORT					INBOUND TO ART STATION			
ART Station	McDowell St at Lodge St	Hendersonville Rd at Long Shoals Rd	Asheville Regional Airport at Wright Brothers Way	WNC Ag Center Park-n-Ride	WNC Ag Center Park-n-Ride	Hendersonville Rd at Long Shoals Rd	McDowell St at Lodge St	ART Station
Stop # 1	2	3	4	5	5	3	2	1
200	692	709	790	113	113	732	751	200
AM	7:00	7:05	7:19	7:32	7:37	7:42	7:55	8:08
	8:30	8:35	8:49	9:02	9:07	9:12	9:25	9:38
	10:00	10:05	10:20	10:33	10:38	10:42	10:57	11:11
	11:30	11:35	11:50	12:03	12:08	12:12	12:27	12:41
PM	1:00	1:05	1:20	1:33	1:38	1:42	1:57	2:11
	2:30	2:35	2:50	3:03	3:08	3:12	3:27	3:41
	4:00	4:05	4:20	4:33	4:38	4:42	4:57	5:11
	5:30	5:35	5:49	6:02	6:07	6:12	6:25	6:38
	7:00	7:05	7:19	7:32	7:37	7:42	7:55	8:08
	8:30	8:35	8:49	9:02	9:07	9:12	9:25	9:38

Sunday & Holidays

OUTBOUND TO ASHEVILLE REGIONAL AIRPORT					INBOUND TO ART STATION			
ART Station	McDowell St at Lodge St	Hendersonville Rd at Long Shoals Rd	Asheville Regional Airport at Wright Brothers Way	WNC Ag Center Park-n-Ride	WNC Ag Center Park-n-Ride	Hendersonville Rd at Long Shoals Rd	McDowell St at Lodge St	ART Station
Stop # 1	2	3	4	5	5	3	2	1
200	692	709	790	113	113	732	751	200
AM	—	—	—	7:35	7:40	7:42	7:56	8:09
	8:30	8:35	8:49	9:02	9:07	9:12	9:26	9:39
	10:00	10:05	10:19	10:32	10:37	10:42	10:56	11:09
PM	11:30	11:35	11:49	12:02	12:07	12:12	12:26	12:39
	1:00	1:05	1:19	1:32	1:37	1:42	1:56	2:09
	2:30	2:35	2:49	3:02	3:07	3:12	3:26	3:39
	4:00	4:05	4:19	4:32	4:37	4:42	4:56	5:09
	5:30	5:35	5:49	6:01	—	—	—	—

Holiday service provided on New Year's Day, Martin Luther King Jr. Day, Good Friday, Memorial Day, Juneteenth, Independence Day, and Labor Day.



Holiday Service

Holidays with reduced (Sunday) service:

New Year’s Day, Martin Luther King, Jr Day, Good Friday, Memorial Day, Juneteenth, Independence Day, Labor Day

Holidays with no service:

Thanksgiving, Christmas Eve after 6pm, Christmas Day

Fare Information

	Standard Fare /Regular	Discount Fare* /Descuento*
Fares/Tarifas .....	\$1.00	\$0.50
<b>Ticket Booklet (11 Rides)/</b>		
Talonario de 11 boletos .....	\$9.00	\$4.50
<b>Monthly Pass/Pases Mensuales .....</b>	\$20.00	\$10.00
<b>Annual Pass/Pases Anuales.....</b>	\$220.00	\$110.00
<b>Transfer.....</b>	Free (see Transfer Information below)	

\*Discount Fare Eligibility

Seniors (65 years of age and older with valid I.D.); Students ages 6-19; or Individuals with disabilities (with completed discounted bus pass application). / Descuento para personas mayores de 65, estudiantes entre 6 y 19 años, o personas con carnet de discapacidad o Medicare.

Transfer information

- Transfers are good for one ride and expire 90 minutes after the end of the route.
- Transfers do not have a cash value and are not transferable.
- Transfers can be used on any ART route. Transfers cannot be used to transfer to Mountain Mobility routes.
- When needing a transfer, customers must request a transfer when boarding the bus.
- Bus operators will collect transfers as customers board the bus.

Prohibited Activities

- Smoking, vaping, eating, and drinking are strictly prohibited on all transit buses. Please extinguish cigarettes and dispose of or store away all food and beverages before boarding the bus.
- Any packages, articles, or equipment that cannot be safely secured by the rider are prohibited. Packages, articles or equipment may not block any exits or restrict the free and safe movement of any riders.
- Dangerous weapons and substances are not allowed on ART buses or facilities.
- Please do not engage the driver in conversation. Their job requires that they concentrate fully on driving the bus for everyone’s safety.

Animals on buses

- Service animals are allowed on ART buses and facilities. A service animal has been individually trained to do work or perform tasks for an individual with a disability.
- All other animals must be in a pet carrier cage that fits in your lap.

Accessibility

- ART is pleased to provide accessible service on all routes.
- All buses are accessible for mobility devices and priority seating is available for persons with disabilities and seniors.
- Remember persons using wheelchairs are allowed to secure their mobility device in the priority seating area.
- If the wheelchair lift or bus kneeling (lowering) is necessary for boarding, ask the bus operator to deploy the lift or kneel/lower the bus.
- Buses are equipped with annunciators for upcoming stop announcements and major intersections.
- There are accessible stop request features on every bus.

Paratransit

ADA paratransit service is provided by Mountain Mobility within 3 /4 mile of ART fixed-routes and City-wide. Service is provided during the same hours as ART’s fixed route service. Eligible and certified participants can use paratransit service for all activities.

- To determine eligibility call Mon. – Fri. 8am-5pm.
- To schedule a trip, call anytime for next day service.
- Call Mountain Mobility at (828) 250-6750, ext. 5. TDD/TTY: 711.
- Cost is \$2 per trip

Real-time service updates

- Call 828-253-5691, press #1
- Text 41411, enter “nextART”, space and the bus ID number
- Sign up for iRide email alerts
- Download Google Maps, Moovit, or Transit App
- Check our website at www.ridetheart.com

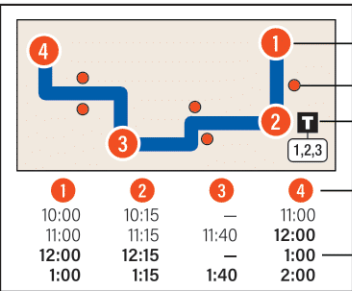
Contact us

- Website: www.ridetheart.com
- Email: iride@ashevillenc.gov
- Phone: 828.253.5691 • TTD/TTY: 711
- Mail: 360 W Haywood St, Asheville, NC 28801

Interpreter Assistance

Interpreter assistance needed? Contact: iride@ashevillenc.gov  
Necesita un intérprete en español? Contacte: iride@ashevillenc.gov  
Нуждается в услугах переводчика? Обращайтесь в Горсовет Эшвилла: iride@ashevillenc.gov

INSTRUCTIONS



- The bus stops at this location at listed times.**  
Look for the column of times below the matching symbol in the schedule.
- Bus Stop.** Shows where this bus stops along the route.\*
- Transfer point.** Shows where this bus intersects with other routes that are available for transfer.
- The bus stops at the times listed below the numbered symbol.**  
Light times are A.M.; **bold times are P.M.**  
**The timetable shows when the bus is scheduled to depart.**  
Actual departure times may vary and depend upon traffic and weather conditions.  
Arrive at the bus stop about 5 minutes early to avoid missing the bus.

\*Bus stop locations are subject to change to due to construction, events, or other factors. Please check our website or call us for bus stop location information.



360 W Haywood St.  
Asheville, NC 28801

Serving:

- ART Station
- Mission Hospital (McDowell Street)
- Asheville High School
- Biltmore Village
- Hendersonville Road
- Airport

ROUTE  
\$3

Monday–Friday Service  
Saturday Service  
Sunday & Holiday Service

Effective 9.18.25

ART  
Asheville  
Rides  
Transit

www.ridetheart.com  
828.253.5691