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| 1. Customs control | 12. Tourist information |
| 2. Baggage return hall | 13. Coffee bar "Dolce e Salato" |
| 3. Lift | 14. Cash machine |
| 4. Escalator to access departures level | 15. Delta Aerotaxi |
| 5. Car Rentals | 16. Bus stop Volabus / i24 |
| 6. Passport control | 17. Toilets |
| 7. First aid | 18. Lost&Found |
| 8. Parking manned till | 19. Pet watering places |
| 9. Parking automatic machine | 20. Personnel assistance station (insert) |
| 10. Automatic machines for Volabus and i24 tickets | 21. Taxi area (insert) |
| 11. Automatic machines for train tickets | |

The terminal is open from 4:30 to 24:00 (or up to 30 minutes after the last flight, if after 24:00)



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| 1. Security control | 12. Self check-in |
| 2. Check-in | 13. Morando shop |
| 3. Coffee bar and restaurant "Caruggio Eat&Shop" | 14. Baggage wrapping service |
| 4. Duty Free shops | 15. Toilets / Nursery |
| 5. Lift | 16. Repacking area |
| 6. Escalator from/to arrivals level | 17. Charging stations |
| 7. Fast Track | 18. Pet watering places |
| 8. Genova Lounge | 19. Personnel assistance station |
| 9. Ticket office | 20. Disabled passenger assistance point |
| 10. Special assistance lounge (Sala Amica) | 21. Tax free (insert) |
| 11. Passport control | |

The terminal is open from 4:30 to 24:00 (or up to 30 minutes after the last flight, if after 24:00)



1. Escalator to departures level
2. MSC lounge
3. Conference rooms
4. Lift
5. Toilets
6. Escalator to arrivals level, departures level and offices
7. Company offices
8. Entrance to "Caffè Pascucci Sky Terrace"

TICKET OFFICE

The ticket office, which is located on the departures level, is operated by the Airport Company and issues air tickets for any carrier or destination.

Business hours: every day from 5:00am to 7:00pm.

BAGGAGE ASSISTANCE

The baggage assistance office is located on the ground floor near the Tourist Information office

Phone: +39 010 6015407

Baggage collection:
every day from 08:00am to 12:00am

LOST PROPERTY

The Lost & Found office is located on the ground floor near the Tourist Information office. Phone: +39 010 6015407

Business hours:
every day from 08:00am to 12:00am

TROLLEYS

Trolleys are available outside the terminal on the departures level, the arrivals level and inside the car park. The service is

available by inserting a 1€ coin per trolley (can be collected back upon returning trolley).

BAGGAGE WRAPPING

The service is located on the departures level in front of the check-in area.

Business hours: every day from 5:00am to 7:00pm.

ELECTRONIC DEVICE CHARGING STATIONS

Free and equipped stations are available to recharge the electronic devices on the ground floor in the food area "Dolce e Salato", on the departures level in the restaurant service area "Caruggio", and in both the international and domestic boarding gates.

VAT REFUNDS

Customs: ground floor arrivals area after security check-points, and first floor departures area near the ticket office. Passengers resident or domiciled outside the European Union may obtain a VAT refund for purchased goods.



- > **Kiss&Fly Area** with 70 places, with entrance just before the terminal.
- > **P1 Parking** Car park with around 800 places, with entrance in front of the Tower Genova Airport Hotel.
- > **P2 Parking** Car park "Long stay" with around 100 places, with entrance before the Tower Genova Airport Hotel.
- > **Covered motor bike and scooter parking** (inside P1 car park, in front of terminal).
- > **Free motor bike and scooter parking** (in front of Tower Genova Airport Hotel)
- > On the arrivals level a **parking area P5** is reserved for buses

Contact details
Phone: +39 010 6015273
Email: aeroporto.genova@quickparking.it

Useful information
The manned checkout, on the arrivals level, outside the air terminal taxi side, operates from 6am up to 30 minutes after the last flight of the day has arrived.
Booked online is available to use P1 and P2 car parks.



Available for Kiss&Fly Area and P1, P2, P5 Parking.



At automatic machines
There are 4 automatic machines available, all of which accept payment by credit card, debit card and cash: The rules are displayed at the entrance of the car park.

- > 2 are situated on the arrivals level, inside the terminal;
- > 1 is situated in front of the passenger air terminal, inside the central car park;
- > 1 is situated outside the car park, just before the barriers.

At manned till
The manned till is located outside the ground floor, in front of the taxi parking (on the left outside the terminal).
For any doubts and enquiries please turn to the personnel available at the manned till.

Online
By booking parking on the website **www.aeroportodigenova.it** or **www.voladagenova.it**
Available for the Kiss&Fly area and P1 car park.
Warning: if space at P1 car park is booked online do not use the Telepass route.

Travellers departing from "Cristoforo Colombo" Airport, if enrolled in **Alitalia's MilleMiglia programme**, can earn miles by parking at the airport. You just need to book a space at P1 car park and type in your MilleMiglia code before paying. So you will receive 1 mile for every euro spent.

PAYMENT: **ON SITE** **ONLINE**

PARKING P1 (cars)		
Stay	Euro	Euro
Up to 1 hour	3.00	3.00
Every extra hour or part of it	3.00	3.00
Up to 12 hours	15.00	15.00
Up to 24 hours	30.00	21.00
Up to 48 hours	60.00	42.00
For 3 days	65.00	45.50
For 4 days	70.00	49.00
From 5 to 7 days	75.00	52.50
For every extra day	10.00	10.00

PARKING P1 (motorcycles)		
Stay	Euro	Euro
Until 1 hour	1.00	0.80
Each additional hour	1.00	0.80
Maximum daily fare	5.00	4.00
Maximum weekly fare	28.00	22.40

PARKING P2 LOW COST		
	Euro	Euro
Until 1 day	non d.	18.00
For 2 days	non d.	25.00
From 3 to 7 days	non d.	30.00
For each additional day	non d.	5.00

AREA KISS&FLY		
Stay	Euro	Euro
First 20 minutes	free of charge	not av.
From 21' until 1 hour	5.00	not av.
Each additional hour or fraction	5.00	not av.

Contact details
Email: parcheggio@airport.genova.it

Regulations are displayed at the entrance to the car park.
Till staff are on hand for clarifications and information about the above methods of payment.

Arrival at airport by train and by bus

The nearest railway station is that of "Genova Sestri Ponente Aeroporto", which can be reached with **AMT "Flybus"** shuttle, the circular shuttle bus stop is seaside at the station, and can be reached via a suitably marked footpath. It runs about every 15 minutes. Travel time is about 5 to 10 minutes.

All season tickets and integrated AMT/Trenitalia tariffs are accepted on board (ordinary ticket fare 100 minutes € 1.50; ordinary integrated ticket 100 minutes AMT/Trenitalia € 1.60, GenovaPass ticket € 4.50).

Tickets can be bought aboard the bus, at the tourist information office of the Municipality of Genoa and from the automatic AMT machine, both located on the arrivals level outside the air terminal building.

The running times of the Flybus are 15 minutes, between 6:00am to 10:00pm

Tickets for all Trenitalia services can be purchased from the automatic ticket machine on the arrivals level of the air terminal building.

For information on train times, contact the **call centre 892012** (from Italy) or **+ 39 0668475475** (from abroad), visit the Website www.trenitalia.com or use the **Trenitalia App**.

Arrival at airport by train and by bus

Volabus

Genoa airport is also connected to the city's main railway stations, Genova Brignole and Genova Principe, with links to the most important areas in Liguria and its neighbouring regions.

This public service that is supplied by the municipality-owned AMT and whose name is **Volabus**, is operated with comfortable Gran Turismo coaches.

Tickets cost 6 euros each way if purchased aboard the bus, at authorised resellers, at IAT offices and from ticket machines.

Tickets cost 5 euros if purchased online. The Volabus ticket is valid also for 60 minutes on AMT public transport network (excluding Navebus). Children up to four years travel for free.

The service is operated every day from 5:00am to 00:20am.

The timetable are published on the airport website, on the AMT website and at bus stops. Volabus bus stop is at the exit of the arrivals area (ground floor), the route lasts about 30 minutes.

volabus

