

ground floor: ARRIVALS



- 1. Customs control
- 2. Baggage return hall
- 3. Lift
- 4. Escalator to access departures level
- 5. Car Rentals
- 6. Passport control
- 7. First aid
- 8. Parking manned till
- 9. Parking automatic machine
- 10. Automatic machines for Volabus and i24 tickets
- 11. Automatic machines for train tickets
- 12. Tourist information
- 13. Coffee bar "Dolce e Salato"
- 14. Cash machine
- 15. Delta Aerotaxi
- 16. Bus stop Volabus / i24
- 17. Toilets
- 18. Lost&Found
- 19. Pet watering places
- 20. Personnel assistance station (insert)
- 21. Taxi area (insert)
- 22. Personnel assistance station (insert)

The terminal is open from 4:30 to 24:00 (or up to 30 minutes after the last flight, if after 24:00)

first floor: DEPARTURES



- 1. Security control
- 2. Check-in
- 3. Coffee bar and restaurant "Caruggio Eat&Shop"
- 4. Duty Free shops
- 5. Lift
- 6. Escalator from/to arrivals level
- 7. Fast Track
- 8. Genova Lounge
- 9. Ticket office
- 10. Special assistance lounge (Sala Amica)
- 11. Passport control
- 12. Self check-in
- 13. Morando shop
- 14. Baggage wrapping service
- 15. Toilets / Nursery
- 16. Repacking area
- 17. Charging stations
- 18. Pet watering places
- 19. Personnel assistance station
- 20. Disabled passenger assistance point
- 21. Tax free (insert)

The terminal is open from 4:30 to 24:00 (or up to 30 minutes after the last flight, if after 24:00)



1. Escalator to departures level
2. MSC lounge
3. Conference rooms
4. Lift
5. Toilets
6. Escalator to arrivals level, departures level and offices
7. Company offices
8. Entrance to "Caffè Pascucci Sky Terrace"

TICKET OFFICE

The ticket office, which is located on the departures level, is operated by the Airport Company and issues air tickets for any carrier or destination.

Business hours: every day from 5:00am to 7:00pm.

BAGGAGE ASSISTANCE

The baggage assistance office is located on the ground floor near the Tourist Information office

Phone: +39 010 6015407

Baggage collection:
every day from 08:00am to 12:00am

LOST PROPERTY

The Lost & Found office is located on the ground floor near the Tourist Information office. Phone: +39 010 6015407

Business hours:
every day from 08:00am to 12:00am

TROLLEYS

Trolleys are available outside the terminal on the departures level, the arrivals level and inside the car park. The service is

available by inserting a 1€ coin per trolley (can be collected back upon returning trolley).

BAGGAGE WRAPPING

The service is located on the departures level in front of the check-in area.

Business hours: every day from 5:00am to 7:00pm.

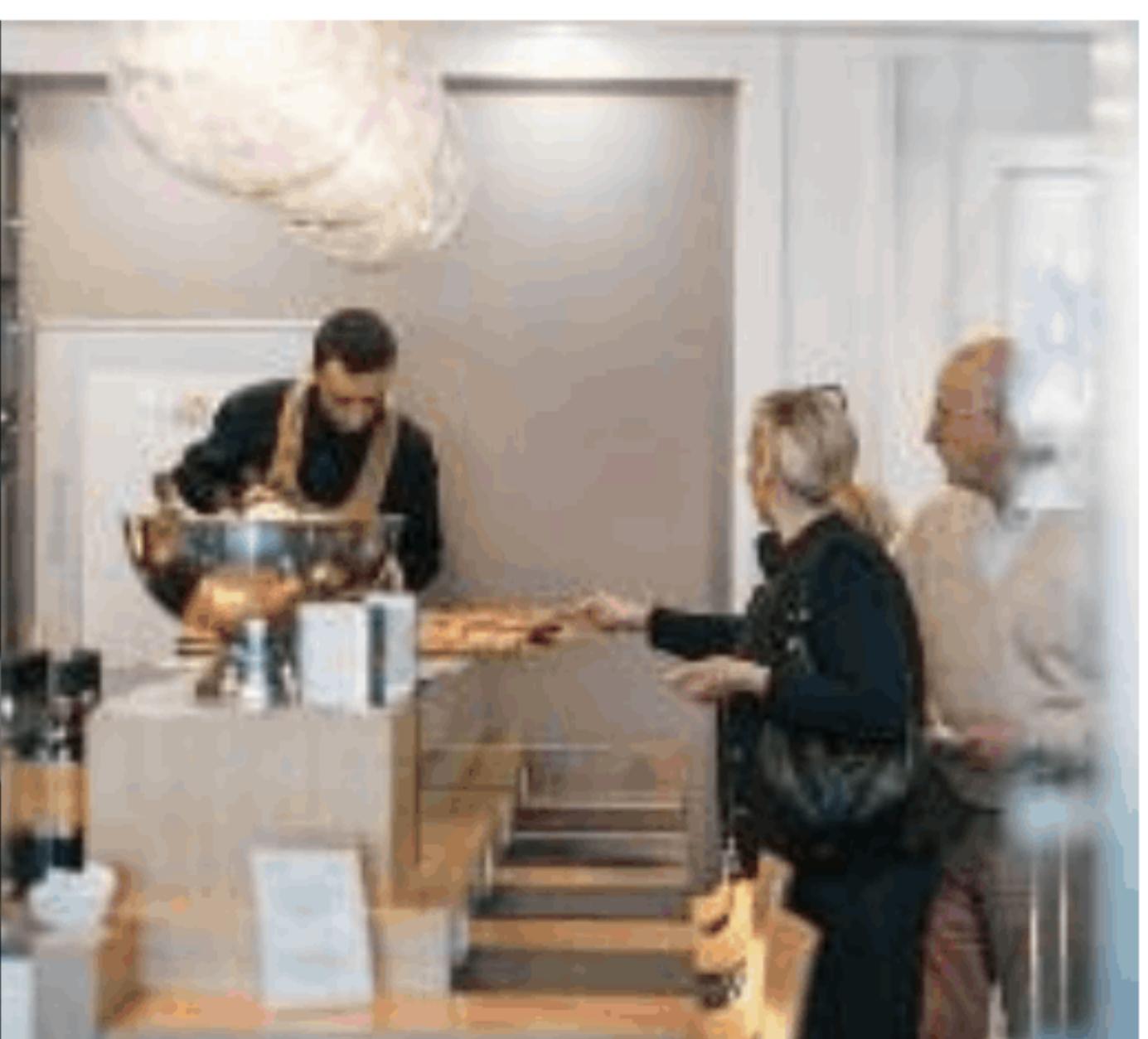
ELECTRONIC DEVICE CHARGING STATIONS

Free and equipped stations are available to recharge the electronic devices on the ground floor in the food area "Dolce e Salato", on the departures level in the restaurant service area "Caruggio", and in both the international and domestic boarding gates.

VAT REFUNDS

Customs: ground floor arrivals area after security check-points, and first floor departures area near the ticket office.

Passengers resident or domiciled outside the European Union may obtain a VAT refund for purchased goods.



The nearest railway station is that of "Genova Sestri Ponente Aeroporto", which can be reached with **AMT "Flybus"** shuttle, the circular shuttle bus stop is seaside at the station, and can be reached via a suitably marked footpath.

It runs about every 15 minutes.

Travel time is about 5 to 10 minutes

All season tickets and integrated AMT/Trenitalia tariffs are accepted on board (ordinary ticket fare 100 minutes € 1.50; ordinary integrated ticket 100 minutes AMT/Trenitalia € 1.60, GenovaPass ticket € 4.50).

For information on train times, contact the **call centre 892012** (from Italy) or **+ 39 0668475475** (from abroad), visit the Website www.trenitalia.com or use the **Trenitalia App**.

Tickets can be bought aboard the bus, at the tourist information office of the Municipality of Genoa and from the automatic AMT machine, both located on the arrivals level outside the air terminal building.

The running times of the Flybus are 15 minutes, between 6:00am to 10:00pm

Tickets for all Trenitalia services can be purchased from the automatic ticket machine on the arrivals level of the air terminal building.

Arrival at airport by train and by bus

Volabu

Genoa airport is also connected to the city's main railway stations, Genova Brignole and Genova Principe, with links to the most important areas in Liguria and its neighbouring regions.

This public service that is supplied by the municipality-owned AMT and whose name is **Volabus**, is operated with comfortable Gran Turismo coaches.

Tickets cost 6 euros each way if purchased aboard the bus, at authorised resellers, at IAT offices and from ticket machines.

Tickets cost 5 euros if purchased online. The Volabus ticket is valid also for 60 minutes on AMT public transport network (excluding Navebus). Children up to four years travel for free.

The service is operated every day from 5:00am to 00:20am.

The timetable are published on the airport website, on the AMT website and at bus stops. Volabus bus stop is at the exit of the arrivals area (ground floor), the route lasts about 30 minutes.

