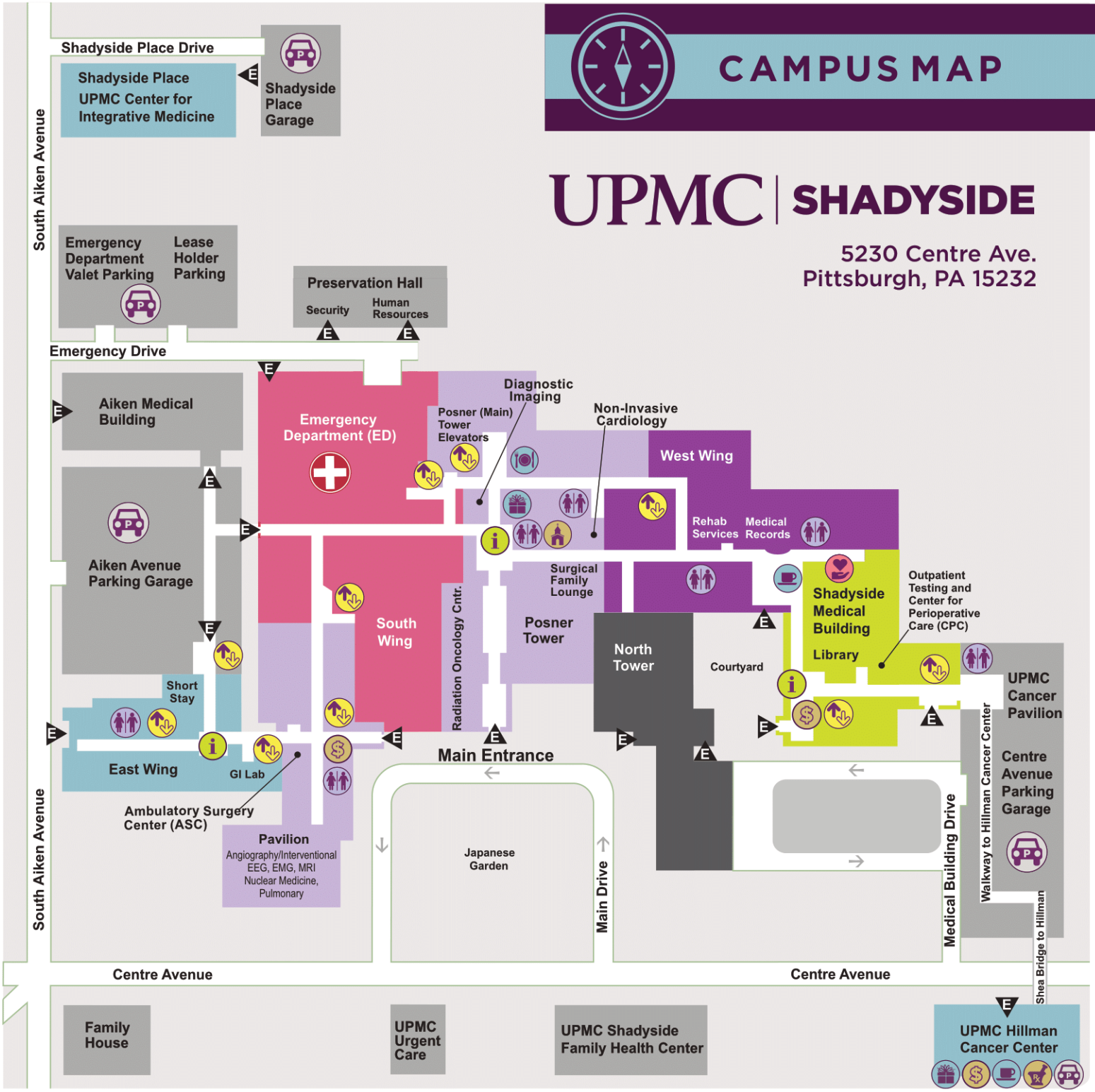
CAMPUS MAP

UPMC | SHADYSIDE

5230 Centre Ave.
Pittsburgh, PA 15232



- ATM
- Cafeteria
- Café
- Chapel
- Elevators
- Emergency Department (ED)
- Entrance
- Gift Shop
- Information Desk
- Parking Garage
- Pharmacy
- Restrooms
- Volunteer Services

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Visitor Information

Parking

Aiken Avenue Garage: 24 hours a day, 7 days a week
Centre Avenue Garage: 24 hours a day, 7 days a week
UPMC Hillman Cancer Center: Valet parking
Shadyside Parking Office: 412-623-6257
Monday through Friday: 8 a.m. to 4 p.m.
Call **412-623-2990** after hours and on weekends.

Discounted Rate

Visitors parked for 4 consecutive hours and outpatients may receive a discounted rate. Patients on discharge day and ED patients may receive free parking. Present your parking ticket at an Information Desk.

Amenities and Services

ATMs

Pavilion: 1st floor, near the visitor elevators
Shadyside Medical Building: 1st floor, near the Hopwood Library
UPMC Hillman Cancer Center: Ground Level near the gift shop

Cafeteria

Traditional and healthy breakfast, lunch, and dinner options are available for dine-in or to-go. Located on the 1st floor of Posner Tower, across from Lori's Gifts. Open Monday through Friday from 6:15 a.m. to 3 p.m. and closed on holidays.

Cafés

West End Café: Specialty drinks, salads, sandwiches, soups, and pastries. Located in the West Wing lobby; open daily from 6 a.m. to 7 p.m.

Café at Hillman: Selection of hot and cold foods. UPMC Hillman Cancer Center, Level 1 (across Shea Pedestrian Bridge); open weekdays from 7 a.m. to 4 p.m.

Chapel and Pastoral Care

There is a 24/7 Interfaith Chapel located on the 1st floor of the Posner Tower. Call **412-623-2121** to ask about religious services or arrange a visit.

Gift Shops

Lori's Gifts at UPMC Shadyside: Located on the 1st floor of the Posner Tower.
Monday through Friday: 8 a.m. to 5 p.m.
Weekends: 10 a.m. to 2 p.m.
Holidays: Closed
Call **412-864-6781**.

Lori's Gifts at Hillman: Located on the Ground Level of the UPMC Hillman Cancer Center.
Monday through Friday: 10 a.m. to 4 p.m.
Weekends and Holidays: Closed
Call **412-623-4654**.

Hopwood Library

Hopwood Library is a health resource center for patients and families. It is located in the West Wing, 1st floor, near the Shadyside Medical Building Entrance.

Hillman Pharmacy

This pharmacy can fill your prescriptions for medicine before you leave the hospital. It is located on the Ground Level of UPMC Hillman Cancer Center, past the gift shop. It is open Monday through Friday from 8 a.m. to 6 p.m. For questions, please call **412-623-5999**.

Lodging

Family House: Family House offers an affordable, home-style lodging for patients and their families from out of town. Someone is available 24/7. For more information, call **412-647-7777**.

Patient Relations

Patient relations coordinators can assist with questions or concerns during your stay. Call **412-623-2014**.

Safety and Security

Security service is available 24/7. If you need assistance or would like to have a security escort to help you reach your destination safely, please call **412-623-2990**.

Disability Resources

For hearing, visual, or language needs, the hospital offers printed educational materials, amplified phones, closed-caption TV, sign language interpreters, foreign language interpreters, and a portable teletypewriter (TTY) for the deaf. Call **412-623-2014**.

Wi-Fi

We offer free wireless Internet access for all patients and support persons. Go to "Wi-Fi" or "Network Connections" on your mobile device and choose **"UPMC Guest"** to connect.

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