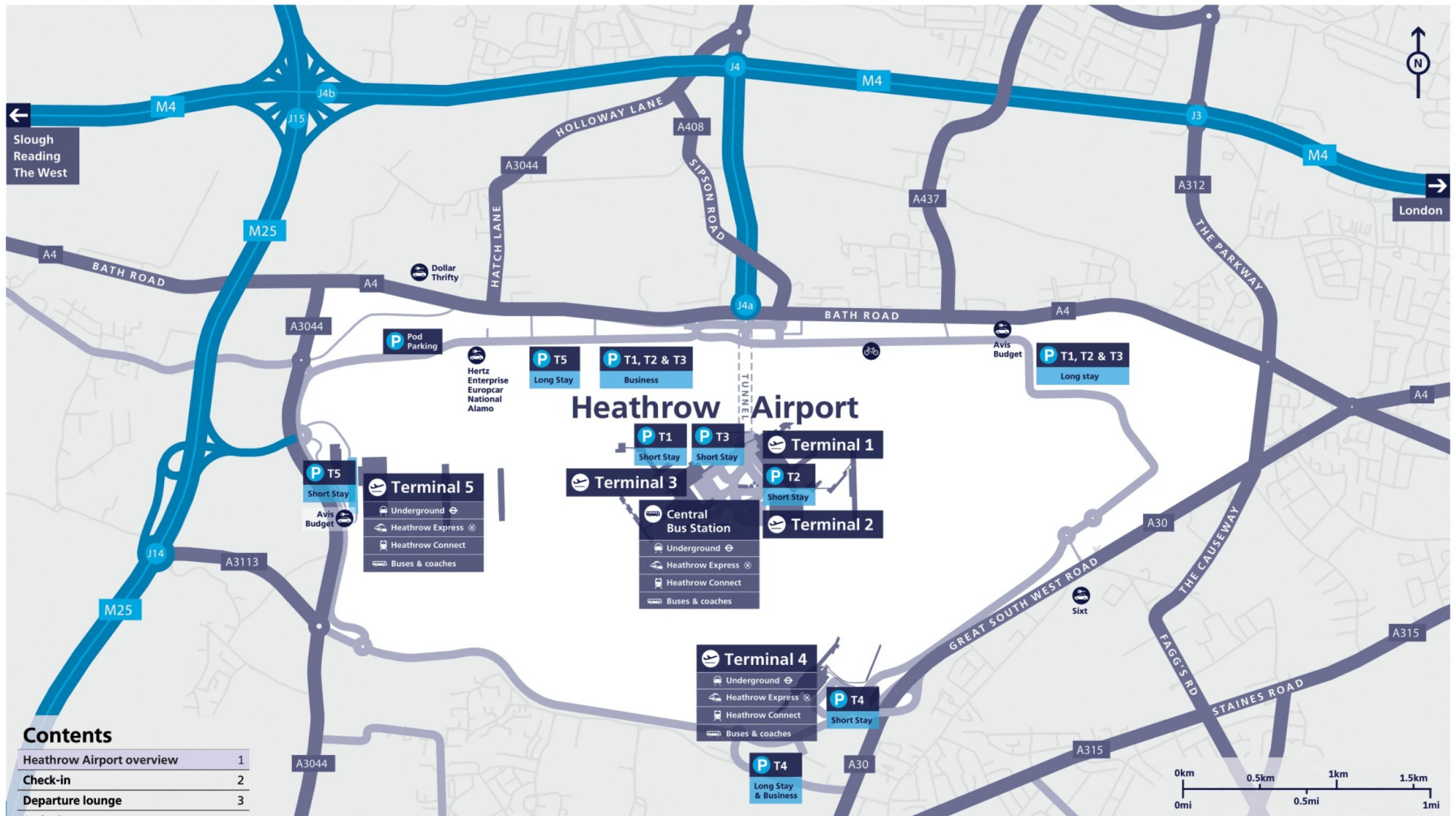


Heathrow Airport

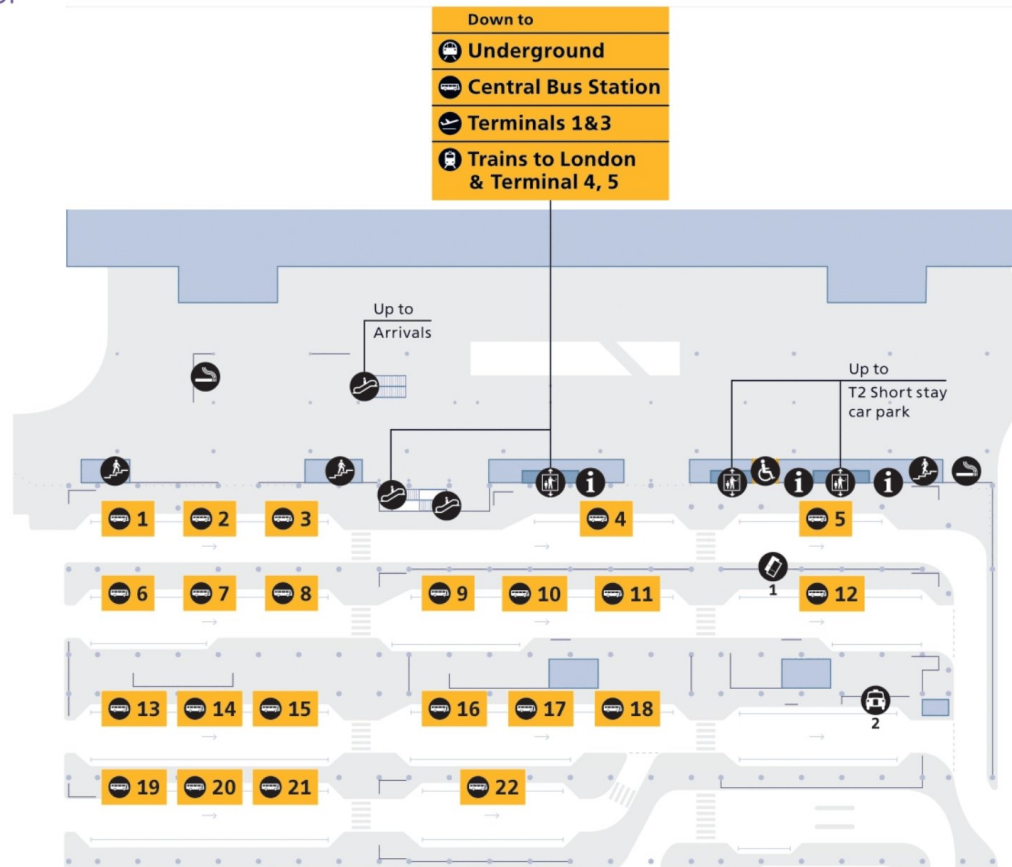
Overview



Terminal 2

Arrivals (onward travel)

Ground floor



Services

Accessible toilet	Help point	Taxi rank	2
Bus stop	Lift	Ticket sales	
Escalator	Smoking area	Hotel Hoppa	1
	Stairs		

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

Bus and coach stop allocation

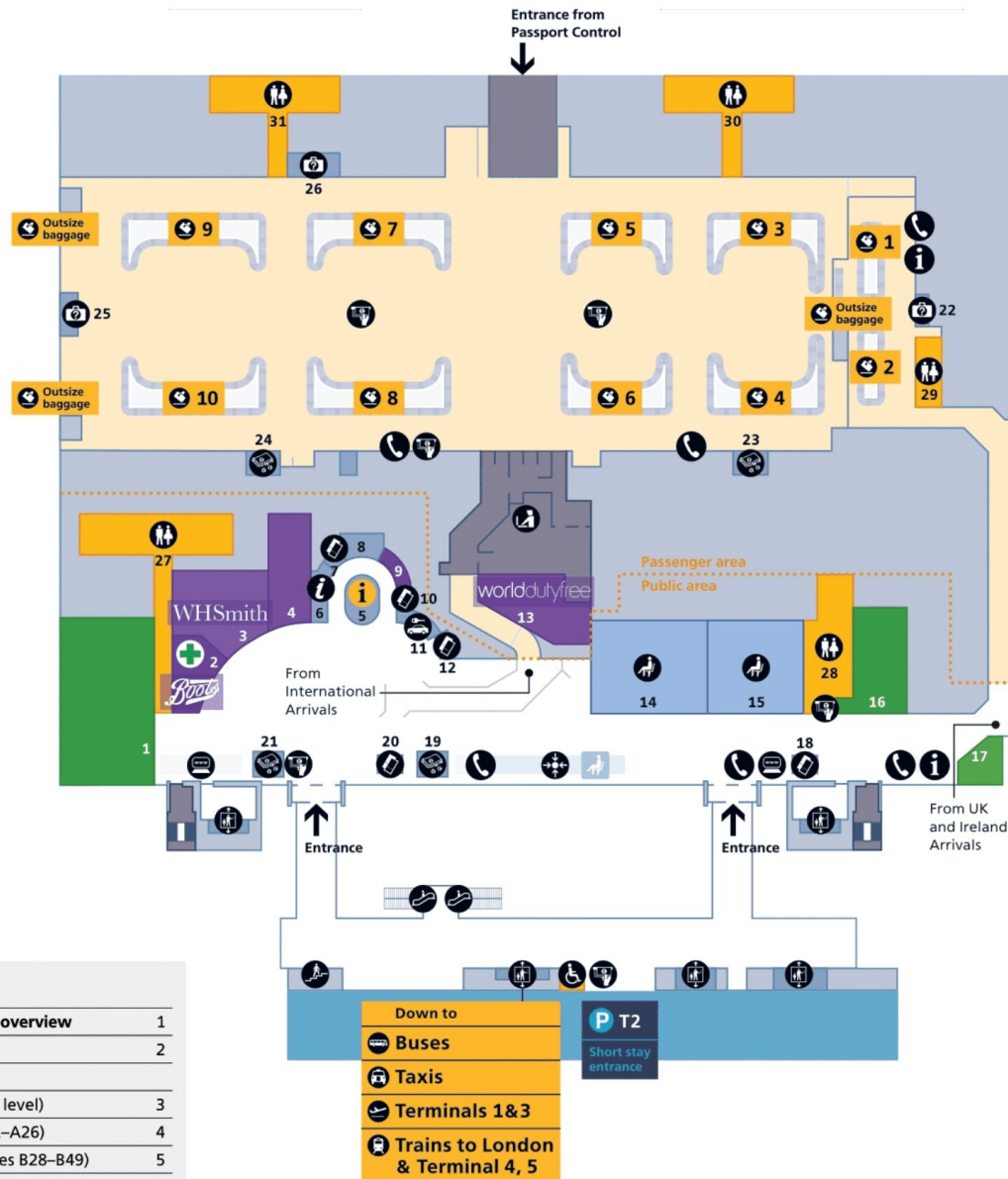
Hotel by bus	12	Car rental (off airport)	22
Hotel Hoppa	9-11	Dollar, Thrifty, Sixt	
Staff buses	13-15	Car rental (on airport)	6-8
Airline crew	16-18	Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Group travel	1-3	Car parking (off airport)	19-21
		NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	
		Car parking (on airport)	4-5
		Business, Business plus, Long stay, Help bus	

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Arrivals	6
Onward travel	7

Terminal 2

Arrivals Level 1



Shopping

Boots	2
Excess Baggage Company	4
SIM Local	9
WHSmith	3
World Duty Free	13

Food and drink

Caffè Nero	1, 17
M&S Simply Food	16

Services

Airline lounge		Car rental desk	11	Ticket sales	
Arrivals lounge	14	Cash machine		Heathrow Express	12, 20
Plaza Premium lounge	15	Escalator		Hotel by Bus	7
Airport Information	5, 8	Help point		National Express	10
Baggage enquiries	22, 25, 26	Internet facility		Toilets	
Baggage reclaim		Lift		Accessible toilet	All
Bureau de change		Meeting point		Baby care	28-31
Moneycorp	19, 23	Pharmacy	2	Drinking fountain	29-31
Travelex	21, 24	Seating		Tourist information	6
		Stairs		Tourist services by British Hotel Reservation Centre	6
		Telephone			

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

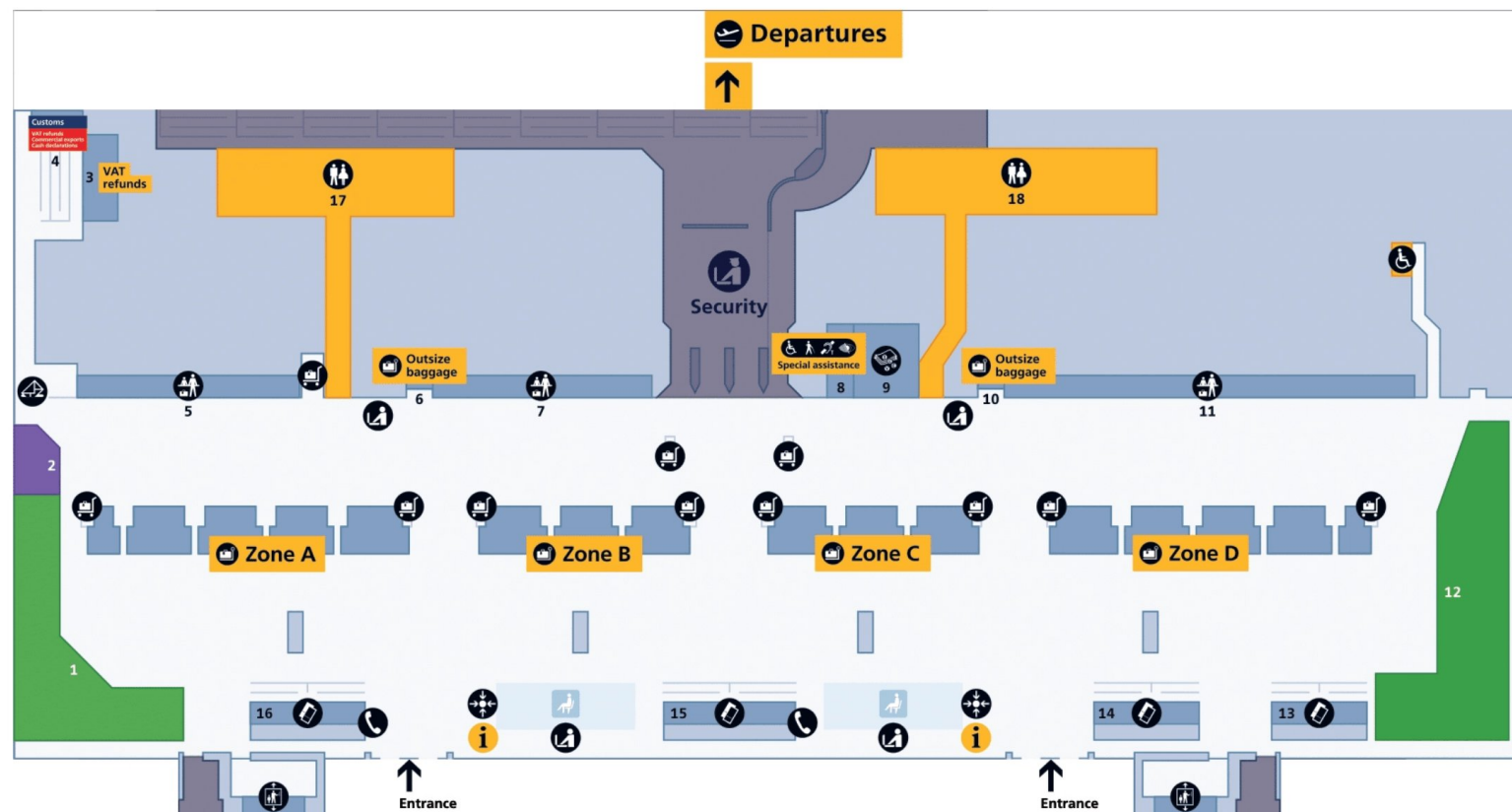
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Arrivals	6
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Terminal 2

Check-in

Level 5



Shopping

Excess Baggage Company	2
------------------------	---

Food and drink

Cafés	
Costa Coffee	1
Bars and restaurants	
The Flying Chariot by JD Wetherspoon	12

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Services

Airline ticket desk	13–16	Premium check-in	5, 7, 11
Bureau de change		Repack area	
Travelex	9	Seating	
Check-in		Special assistance	8
Customs cash declarations	4	Telephone	
Customs commercial exports	4	Toilets	
Information		Accessible toilet	All
Meeting point		Baby care	17, 18
Outsize Baggage	6, 10	Trolleys	
Postbox		VAT refunds managed by Travelex	3
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi			

Ticket desks

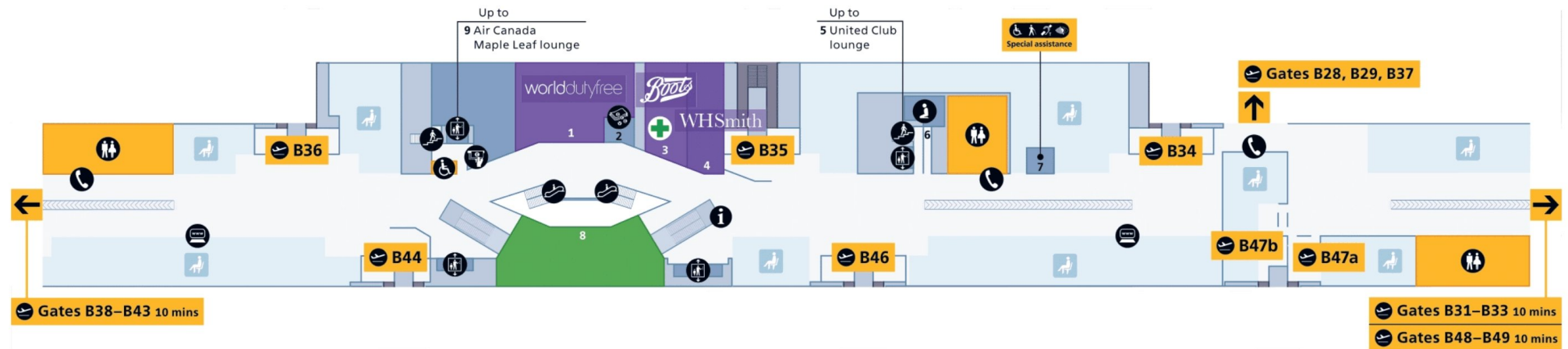
Aegean Airlines	14	Ethiopian Airlines	13
Aer Lingus	15	EVA Air	16
Air Canada	16	LOT Polish Airlines	15
Air China	16	Lufthansa	15
Air New Zealand	14	SAS – Scandinavian Airlines	14
ANA	14	Singapore Airlines	16
Asiana Airlines	14	South African Airways	14
Austrian	15	Swiss International Air lines	15
Avianca	13	TAP Portugal	14
Brussels Airlines	15	Thai Airways	16
Croatia Airlines	15	Turkish Airlines	16
Egypt Air	13	United Airlines	13

Heathrow

Terminal 2

Departures

Terminal 2B (Gates B31–B49)



Shopping		
Boots	3	
WHSmith	4	
World Duty Free	1	

Food and drink	
Caffè Nero	8

Services		
Airline lounge		Cash Machine
Lounge B1	5	Escalator
Arrivals lounge		Help point
Lounge B3	9	Internet facility
Air Canada Maple Leaf lounge		Lift
Bureau de change		Multi-faith prayer room
Moneycorp	2	Pharmacy
		Seating
		Special assistance
		Stairs
		Telephone
		Toilets
		Accessible toilet
		Baby care
		Drinking fountain

Contents

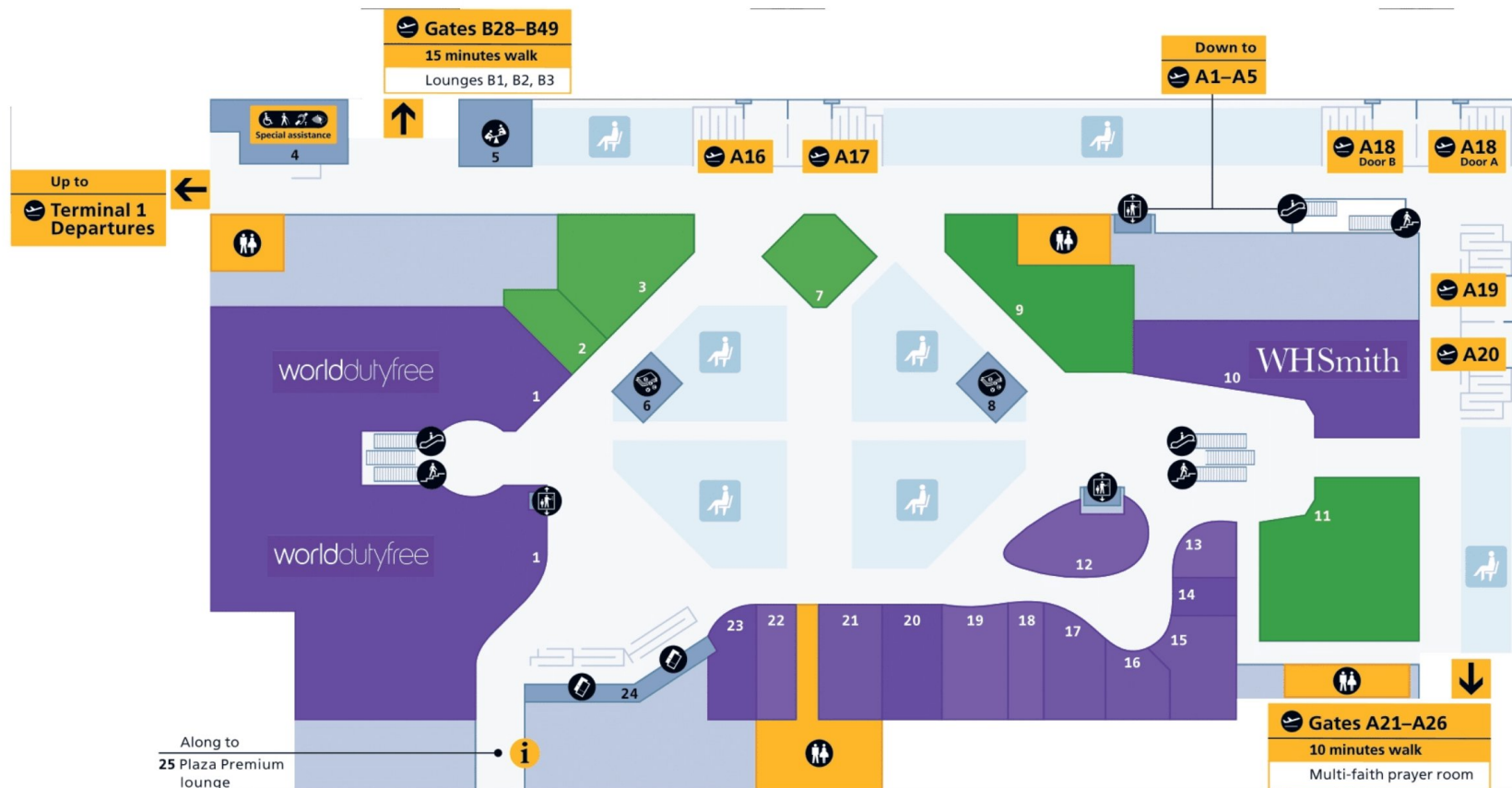
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Heathrow

Terminal 2

Departures

Level 4 (Gates A1–A26)



Shopping			
Bottega Veneta	19	Kurt Geiger	15
Burberry	21	Michael Kors	14
Bvlgari	18	Mulberry	22
Gucci	20	Paul Smith	17
Harrods	23	Smythson	13
Harrods The Fine Watch Room	12	WHSmith	10
Hugo Boss	16	World Duty Free	1

Food and drink			
Cafés		Bars & restaurants	
Ca'puccino	9	Caviar House & Prunier Seafood Bar	7
Caviar House & Prunier	2	La Salle	11
		Leon	3

Services			
Airline lounges		Airline service desk	24
Lounge A3	25	Bureau de change	
Plaza Premium lounge		Moneycorp	8
paid facilities include shower, bedroom and spa		Travelex	6
Lounge B1 near Gate B46		Escalator	
Arrivals lounge		Information	
United Global First lounge		Lift	
Lounge B2 near Gate B44		Multi-faith prayer room	
Singapore Airlines SilverKris lounge		Play area	5
Lounge B3 near Gate B44			
Air Canada Maple Leaf lounge			
		Seating	
		Special assistance	4
		Stairs	
		Ticket sales	24
		Toilets	
		Accessible toilet	All
		Baby care	All
		Drinking fountain	All

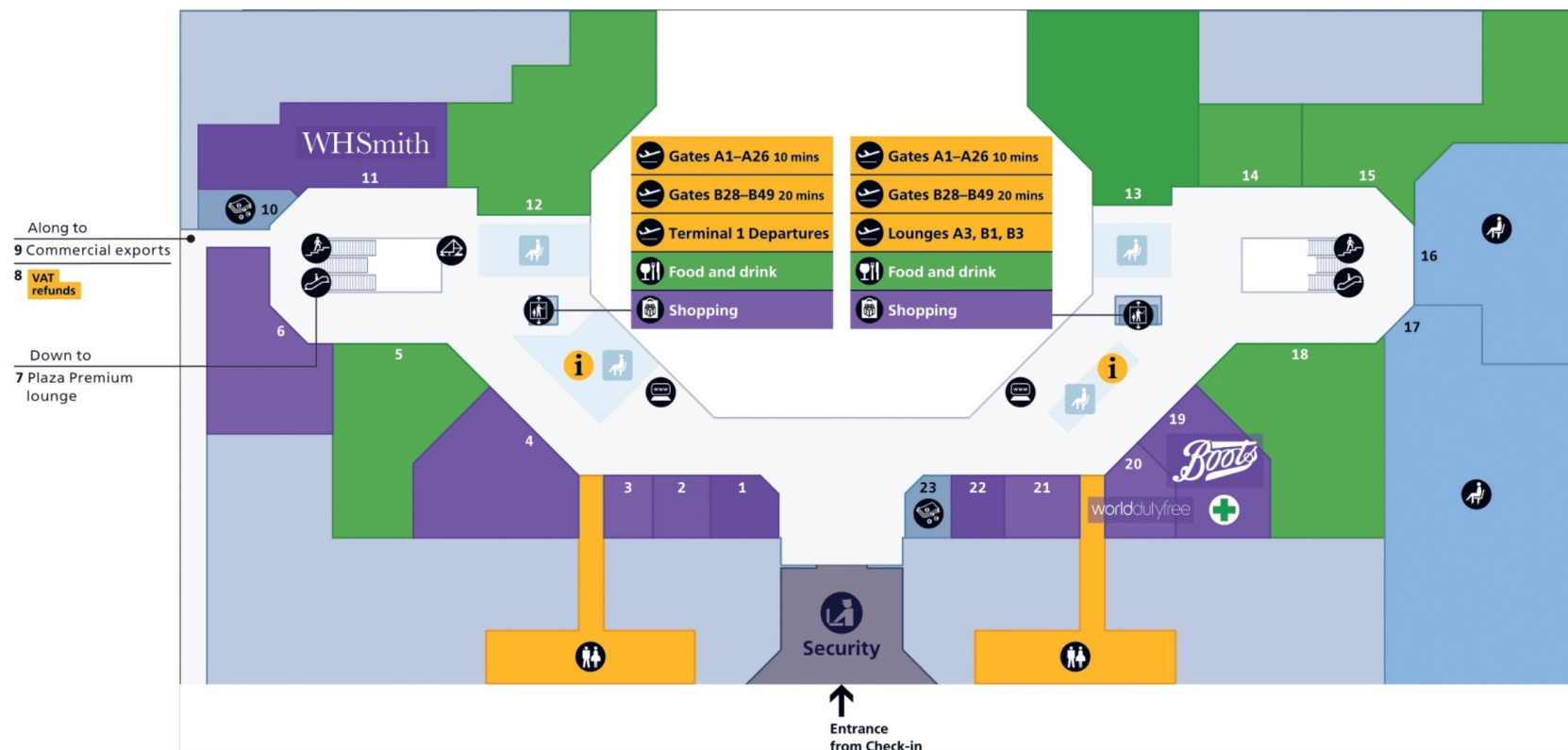
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Terminal 2

Departures

Level 5 (Check-in level)



Shopping	
Boots +	19
Case	21
Cath Kidston	3
Dixons Travel	6
John Lewis	4
Sunglass Hut	1
Ted Baker	2
Thomas Pink	22
WHSmith	11
World Duty Free	20

Food and drink	
Cafés	
EAT.	5
Bars and restaurants	
London's Pride by Fuller's	18
The Gorgeous Kitchen	15
The Perfectionists' Café	13
Wondertree	12
YO! Sushi	14

Services	
Airline lounges	
Lounge A1	17
Lufthansa Senator lounge	
Lounge A2	16
Aer Lingus	
Gold Circle lounge	
Lounge A3	7
Plaza Premium lounge	
paid facilities include shower, bedroom and spa	
Bureau de change	
Moneycorp	10
Travellex	23
Commercial exports	9
Escalator	
Information	
Internet facility	
Lift	
Pharmacy	19
Postbox	
Seating	
Stairs	
Toilets	
Accessible toilet	All
Baby care	All
Drinking fountain	All
VAT refunds managed by Travellex	8

Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi

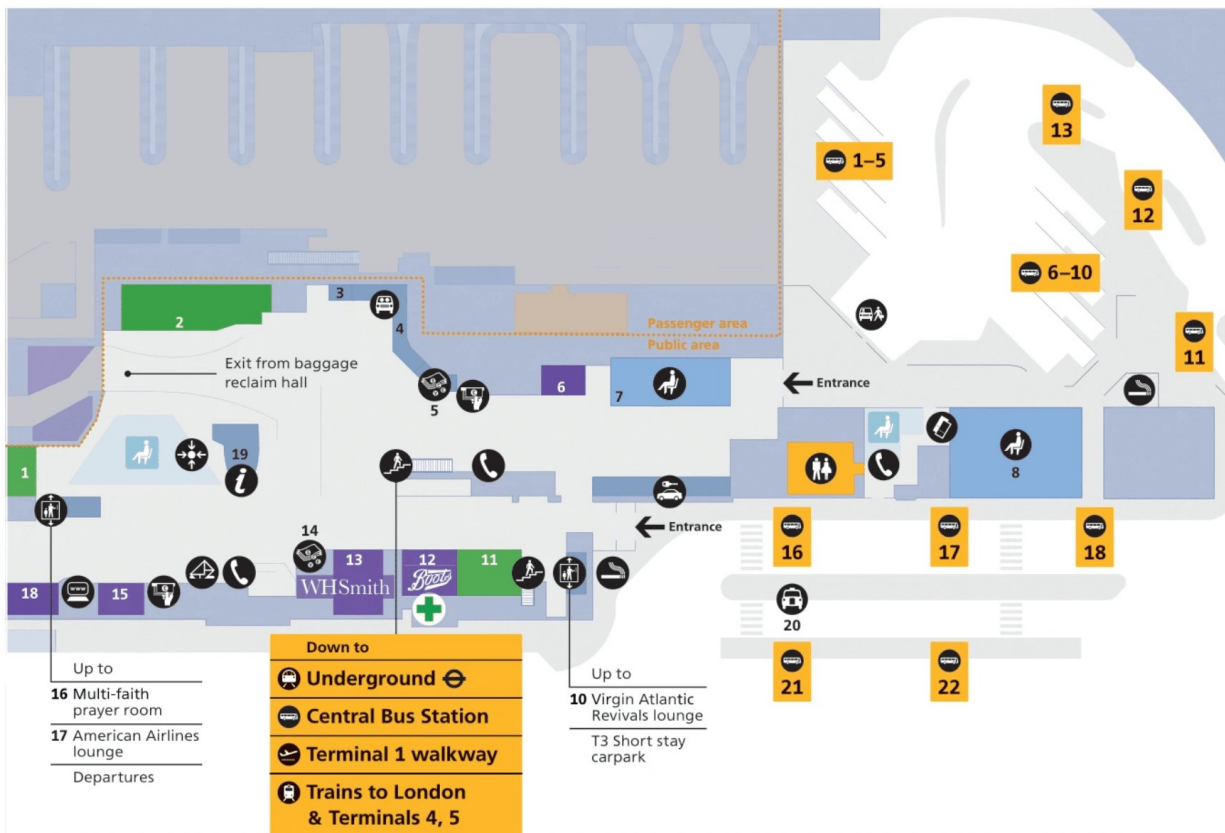
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Terminal 3

Arrivals (Onward travel)

Ground floor



Shopping	
Boots	12
Excess Baggage Company	6
Voyager Entertainment Family	18
Voyager Entertainment 18+	15
WHSmith	13

Food and drink	
Bite	1
M&S Simply Food	2

Bus and coach stop allocation	
Delivery	2-5
Help bus	1
Hotel by bus	6
Hotel Hoppa	17-18
Group travel	7-10 13
Car rental (off airport)	22
Dollar Thrifty, Sixt	
Car rental (on airport)	21
Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Car parking (off airport)	22
NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	

Services		
Airline lounges	Cash machine	Smoking area
American Airlines lounge 17	Chauffeur service 4	Taxi rank 20
Delta Airlines arrival lounge 8	Internet facility	Telephone
Emirates Chauffeur Drive lounge 7	Lift	Toilets
Virgin Atlantic Revivals lounge 10	Meeting point	Accessible toilet All
Bureau de change	Multi-faith prayer room 16	Baby care All
Travellex 5, 14	Pick-up point	Drinking water All
Bus stop	Pharmacy 12	Tourist information
Bus tickets	Postbox	Tourist services by British Hotel Reservation Centre 19
Car rental 9	Seating	UK Border Agency 3
	Stairs	
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

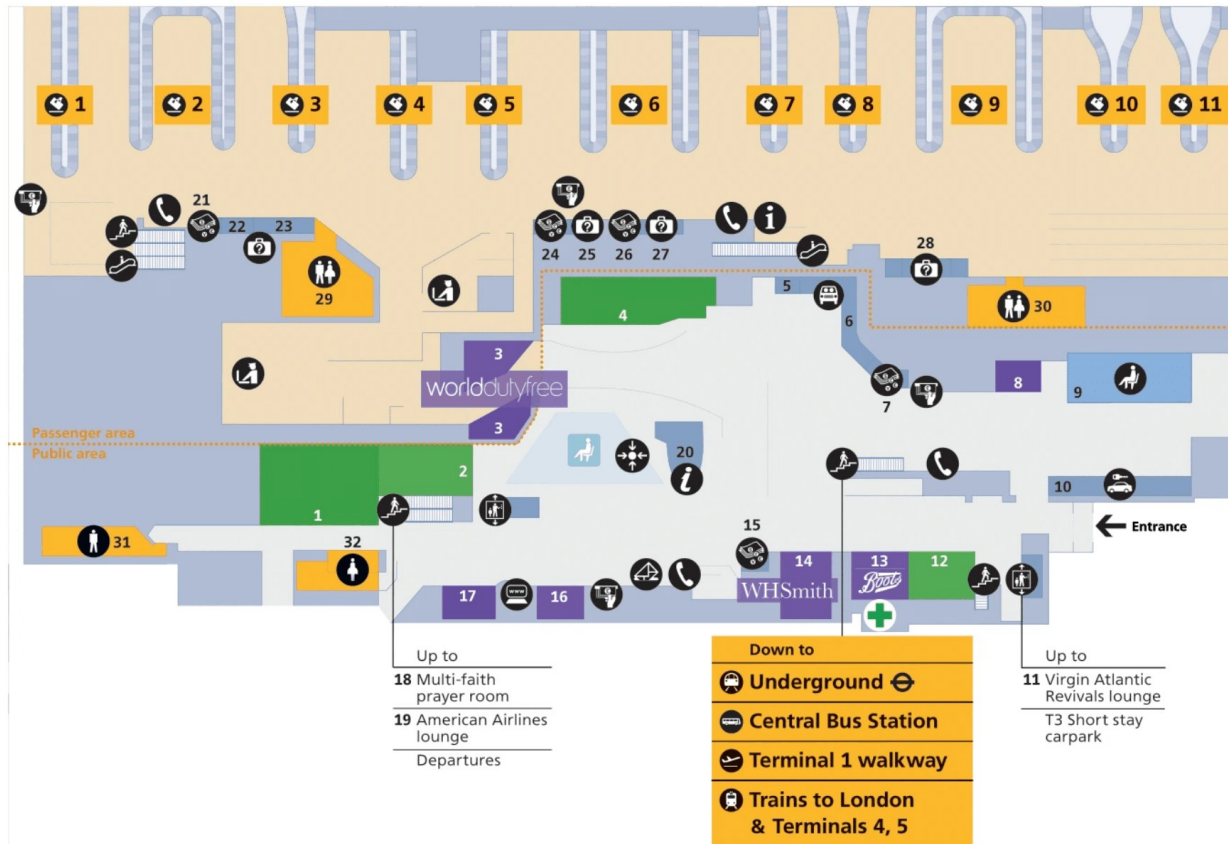
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Terminal 3

Arrivals

Ground floor



Shopping

Boots	13
Excess Baggage Company	8
Voyager Entertainment Family	17
Voyager Entertainment 18+	16
WHSmith	14
World Duty Free	3

Food and drink

Cafés	
Bite	2
Caffè Nero	12
M&S Simply Food	4
Bars & restaurants	
The Globe Freehouse	1

Services

Airline lounges	Cash machine	Seating
American Airlines lounge 19	Chauffeur service 6	Stairs
Emirates Chauffeur Drive lounge 9	Customs	Telephone
Virgin Atlantic Revivals lounge 11	Escalator	Toilets
Baggage enquiries 22, 23, 25, 27, 28	Help point	Accessible toilet All
Baggage reclaim	Internet facility	Baby care All
Bureau de change	Lift	Drinking fountain 29, 31, 32
Moneycorp 21, 26	Meeting point	Tourist information
Travellex 7, 15, 24	Multi-faith prayer room 18	Tourist services 20
Car rental 10	Pharmacy 13	British Hotel Reservation Centre
	Postbox	UK Border Agency 5
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

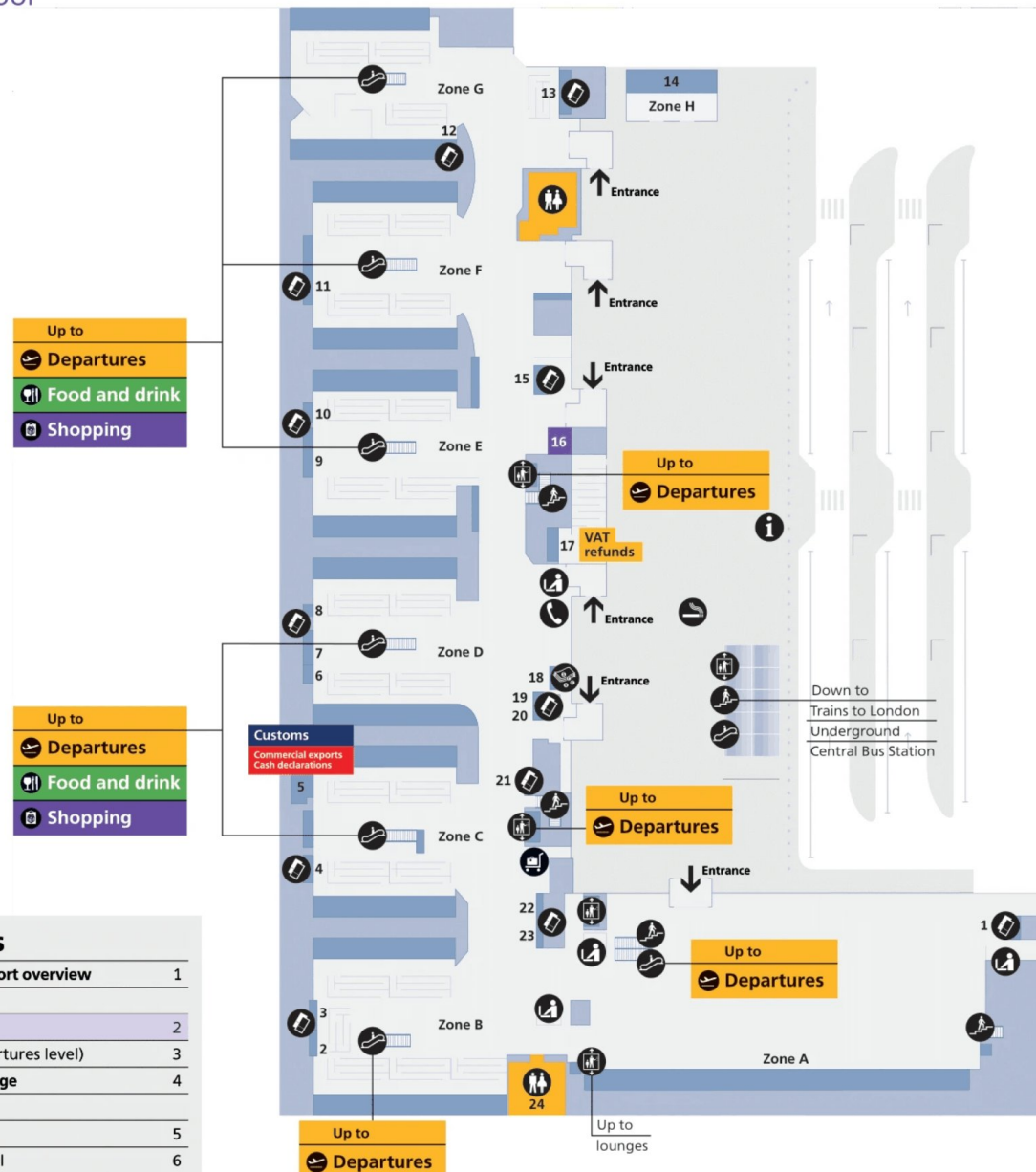
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Terminal 3

Check-in

Ground floor



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Arrivals	5
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Shopping

Excess Baggage Company

16

Ticket desks

Air Canada	7	Finn Air	12
American Airlines	11	IranAir	23
American Airlines flagship check-in	14	Japan Airline	6
ANA	4	Middle East Airlines	8
ASIG	9	Persian International Airlines	21
British Airways	13	Royal Jordanian	8
Cathay Pacific	3	Singapore Airlines	15
Dnata	10	Thai Airways	19
Emirates	2	Turkish Airlines	22
EVA Air	20	Virgin Atlantic	1

Services

Airline service desk	Lift	Toilets
Bureau de change	Repack area	Accessible toilet All
Travelex 18	Smoking area	Baby care All
VAT refunds managed by Travelex 17	Stairs	Drinking fountain 24
Commercial exports 5	Telephone	Trolleys
Escalator		VAT refunds managed by Travelex 17
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

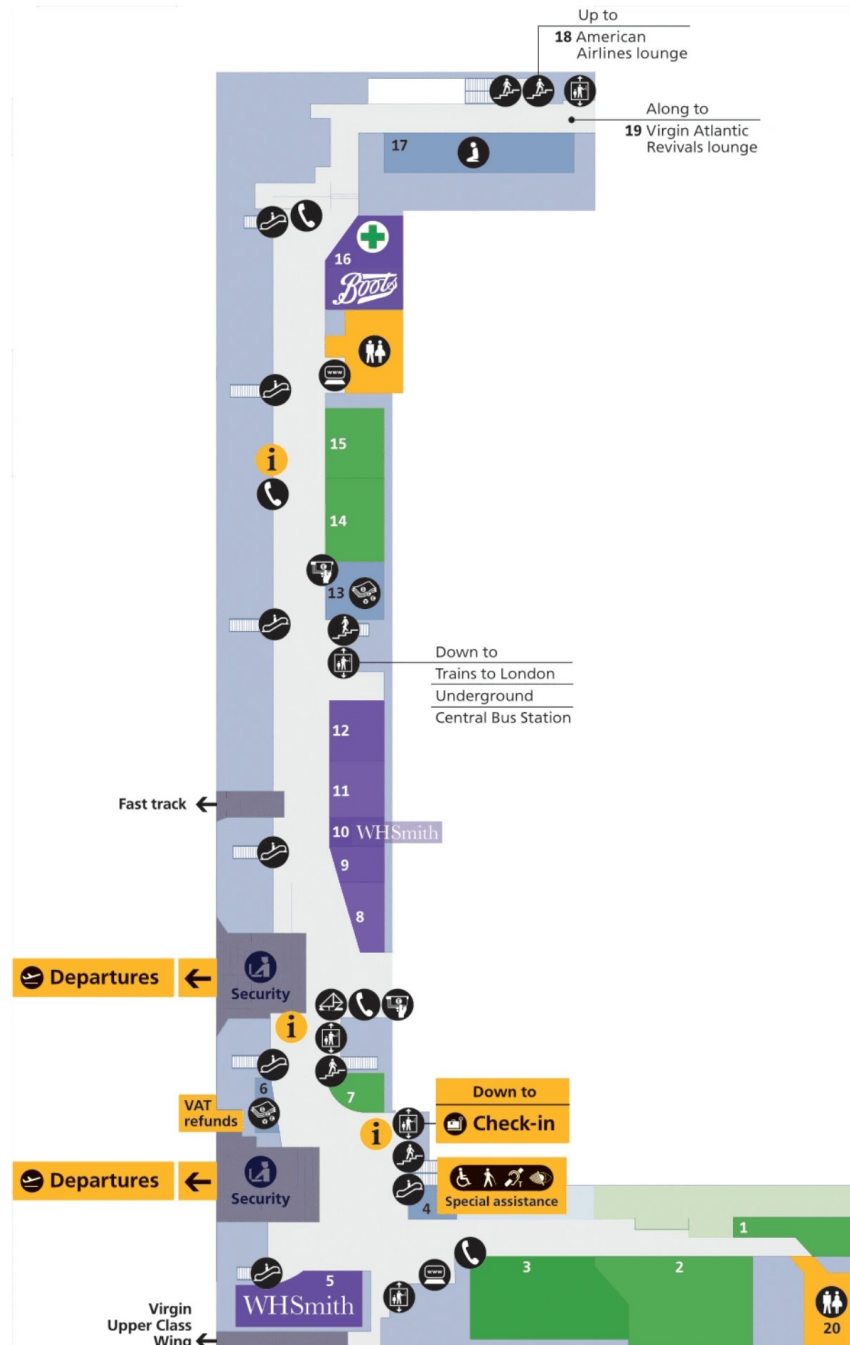
Heathrow

Terminal 3

Check-in

Level 1 (Departures level)

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Level 1 (Departures level)	3
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Arrivals	5
Onward travel	6



Shopping			
Boots +	16	Rolling Luggage	8, 9
Glorious Britain	11	WHSmith	5, 10
Post Office	12		

Food and drink			
Cafés		Bars and restaurants	
Caffè Nero	15	Caffè Italia	1
Krispy Kreme	7	Leon	14
Pret A Manger	3	The Three Bells Pub and Kitchen	2

Services			
Airline Lounges		Cash machine	
American Airlines lounge	18	Escalator	
Virgin Atlantic Revivals lounge	19	Information	
Bureau de change		Internet facility	
Moneycorp	13	Lift	
Travelex	6	Multi-faith prayer room	17
VAT refunds managed by Travelex	6	Pharmacy	16
		Postbox	
		Special assistance	4
		Stairs	
		Telephone	
		Toilets	
		Accessible toilet	All
		Baby care	All
		Drinking fountain	20
		VAT refunds managed by Travelex	6
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi			

Terminal 3

Departure lounge

Level 1



Contents

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Arrivals	
Arrivals	5
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Shopping

Bally	43	Mulberry	49
Boots	28	Paul Smith	48
Burberry	16	Perfume Gallery	39
Bvlgari	44	Rolling Luggage	35
Cath Kidston	32	Smythson	13
Chanel	8	Sunglass Hut	30
Dixons Travel	25	Ted Baker	20
Glorious Britain	36	Thomas Pink	7
Gucci	9	Tiffany & Co.	11
Harrods	42	Watches of Switzerland	12
Hermès	10	WHSmith	24, 33
Jack Wills	34	WHSmith Books	29
Jo Malone	50	World Duty Free	4, 41
MAC	51	World of Whiskies	37
Miu Miu	47	Zara	19

Food and drink

Bars and restaurants

Bridge Bar and Eating House	27
Caviar House & Prunier Oyster Bar	45
Caviar House & Prunier Seafood Bar	46
Oriel French restaurant and bar	14
Rhubarb British restaurant and bar	6
Strada Italian restaurant and bar	17
YO! Sushi	26
Cafés	
Caffè Nero	40
EAT.	31
Pret A Manger	18

Lounges

Admirals Club	Lounge H	Gates 13-22
British Airways lounge	Lounge F	Gates 13-22
Cathay Pacific lounge	Lounge C	Gates 1-11
Emirates lounge	Lounge E	Gates 1-11
Executive lounge	Lounge F	Gates 13-22
Family lounge	Lounge A	22
No.1 lounge	Lounge F	Gates 13-22
Virgin Clubhouse	Lounge H	Gates 13-22

Services

Airline service desk	23	Internet facility		Special assistance	5
Bureau de change		Lift		Stairs	
Moneycorp	38	Multi-faith prayer room	21	Telephone	
Travelax	2, 15	Pharmacy	28	Toilets	
VAT refunds managed by Travelax	1	Play area Family lounge Lounge A	22	Accessible toilet	All
Cash machine		Postbox		Baby care	52
Commercial exports	3	Seating		Drinking fountain	53
Information				VAT refunds managed by Travelax	1
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi					

Heathrow

Terminal 4

Arrivals (Onward travel)

Ground floor



Shopping

Excess Baggage Company	2
WHSmith	7

Food and drink

Costa Coffee	5
The Windsor Castle by JD Wetherspoon	10

Bus and coach stop allocation

Buses – Local & TfL 482, 490, 555, 557	6–7	Car rental (off airport) Dollar Thrifty, Sixt	23
Hotel by bus	10	Car rental (on airport) Avis, Budget, Europcar National, Alamo, Enterprise, Hertz	2
Hotel Hoppa	11	Car parking (off airport) Click Park, Purple Parking, Purple Parking Business, Reeds	21
Express coach – National Express	12–14	Car parking (on airport) Business, Long stay, Help bus	3
Group travel – pick up	16–17		

Services

Bureau de change		Information		Ticket sales	
Moneycorp	4	Internet facility		Heathrow Express	8
Travelax	6	Left baggage	2	Hotel by Bus	13
Bus stop		Lift		National Express	14
Cash machine		Meeting point		Toilets	
Car rental	1	Motorcycle parking		Accessible toilet	All
Chauffeur services	3	Seating		Baby care	All
Cycle parking		Smoking area		Drinking fountain	17
Escalator		Stairs		Tourist information	9
Help point		Taxi rank	15	Tourist services by British Hotel Reservation Centre	9
Hotel		Telephone			
Yotel	11				
Hilton	12				

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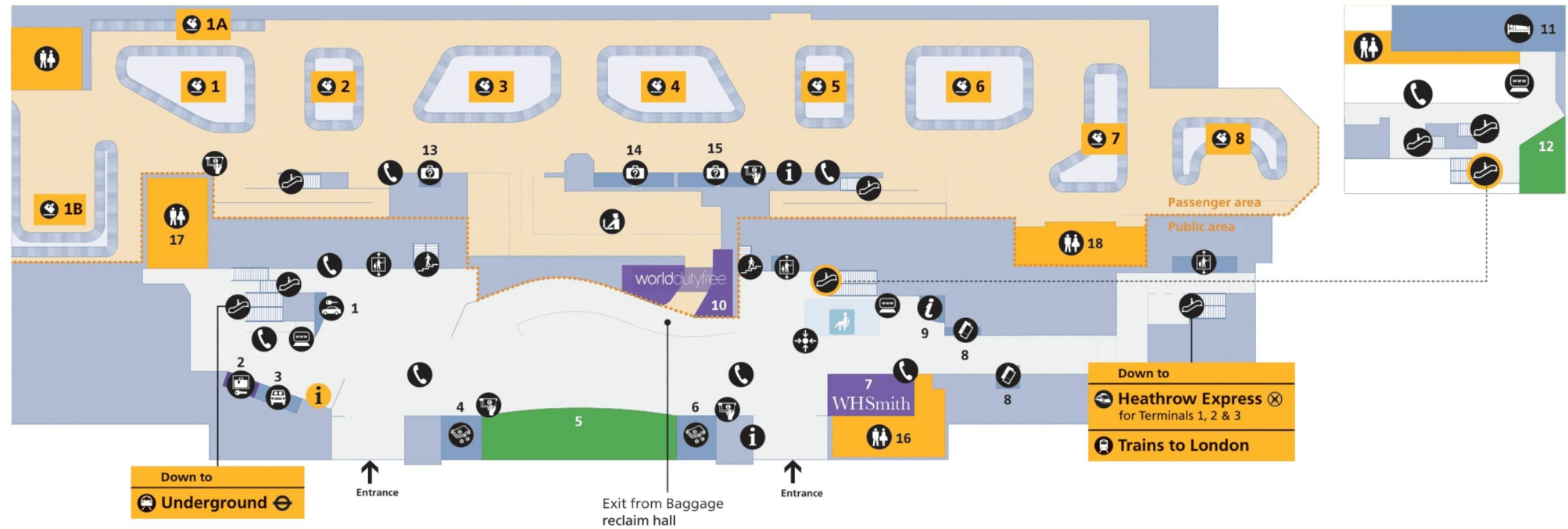
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Arrivals	4
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Terminal 4

Arrivals

Ground floor and mezzanine



Shopping	
Excess Baggage Company	2
WHSmith	7
World Duty Free	10

Food and drink	
Costa Coffee	5
The Windsor Castle by JD Wetherspoon	12

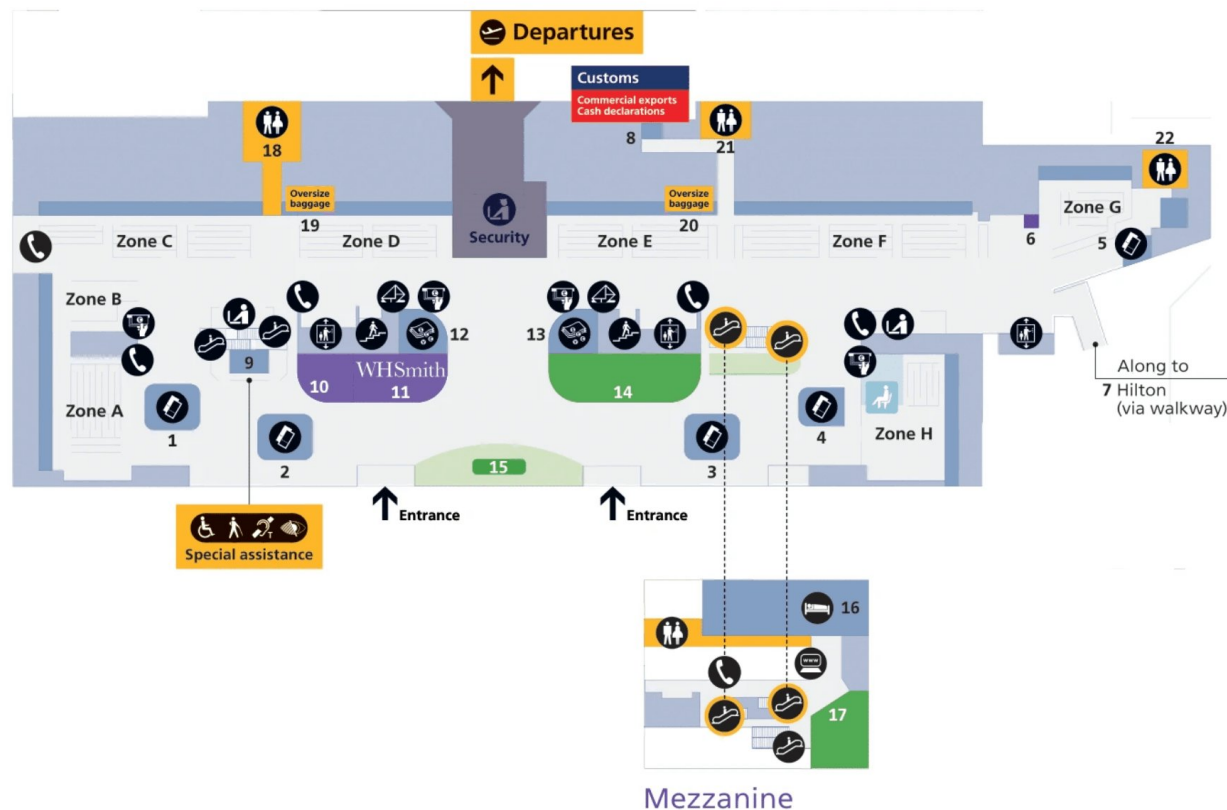
Services			
Baggage enquiries	13-15	Chauffeur services	3
Baggage reclaim		Customs	
Bureau de change		Escalator	
Moneycorp	4	Help point	
Travelex	6	Hotel	
Car rental	1	Yotel	11
Cash machine		Information	
		Left baggage	2
		Internet facility	
		Lift	
		Meeting point	
		Seating	
		Stairs	
		Telephone	
		Ticket sales	
		Heathrow Express	8
		Toilets	
		Accessible toilet	All
		Baby care	All
		Drinking fountain	17, 18
		Tourist information	9
		Tourist services by British Hotel Reservation Centre	9

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Arrivals	4
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Terminal 4

Check-in

Level 2 and mezzanine



Shopping

Bag Wrap	6
Excess Baggage Company	10
WHSmith	11

Food and drink

Caffè Nero	15
Café Rouge	14
The Windsor Castle by JD Wetherspoon	17

Ticket desks

Aeroflot	4	Jat Airways	2
Air France	4	Jet Airways	2
Air India	5	Kenya Airways	4
Air Malta	3	KLM Royal Dutch Airlines	4
Alitalia	4	Korean Air	4
Arik Air	3	Kuwait Airways	2
Azerbaijan Airlines	3	Malaysia Airlines	1
Bulgaria Air	1	Qatar Airways	1
China Eastern Airlines	4	Saudi Arabian Airlines	3
Delta Air Lines	4	Sri Lankan Airways	1
Etihad Airways	1	Tunisair	3
Gulf Air	3	United Airlines	3

Services

Airline service desk	1-5	Hotel		Special assistance	9
Bureau de change		Hilton	7	Stairs	
Moneycorp	13	Yotel	16	Telephone	
Travelex	12	Lift		Toilets	
VAT refunds managed by Travelex	12	Postbox		Accessible toilet	All
Cash machine		Repack area		Baby care	18, 21
Commercial exports	8	Seating		Drinking fountain	18, 22
Escalator		Oversize baggage	19, 20	VAT refunds managed by Travelex	12
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Arrivals	4
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Terminal 4

Departure Lounge

Level 2



Contents

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Departure lounge	3
Arrivals	
Arrivals	4
Onward travel	5

Shopping

Bally	1	Swarovski	46
Beauty Studio	21	Ted Baker	41
Boots	22	Thomas Pink	24
Burberry	6	Tumi	44
Bvlgari	20	Watches of Switzerland	25
Cath Kidston	3	WHSmith	11, 50, 61
Caviar House & Prunier	49	WHSmith Books	58
Dior Fragrances and Beauty	5	World Duty Free	10, 28, 31, 57
Dixons Travel	14, 39	World of Whiskies	37
Glorious Britain	45		
Gucci	19		
Hackett	38		
Harrods	27, 32, 35		
Hugo Boss	18		
Jo Malone	48		
Kipling	40		
L.K. Bennett	2		
Mulberry	23		
Rituals	47		
Rolling Luggage	43		
Simply Chocolate by World Duty Free	42		
Sunglass Hut	36		

Food and drink

Cafés	
Apostrophe	54
Carluccio's	52
Costa Coffee	30
Pret A Manger	15
Bars and restaurants	
Bridge Bar and Eating House	60
Caviar House & Prunier Seafood Bar	59
Comptoir Libanais	51
Dining Street Restaurant	4

Services

Airline lounges		Bureau de change		Postbox	
Air India lounge	13	Moneycorp	26, 34	Seating	
Etihad Airways lounge	55	Travelex	33	Smoking area	8
Falcon Gold Gulf Air lounge	17	VAT refunds managed by Travelex	33	Special Assistance	29
Malaysia Airlines lounge	16	Cash machine		Stairs	
Qatar Airways Premium lounge	12	Commercial exports	62	Telephone	
Skyteam lounge	56	Escalator		Toilets	
Airline service desks	9	Information		Accessible toilet	All
		Internet facility		Baby care	63
		Lift		Drinking fountain	63, 64
		Multi-Faith prayer room next to Gate 5b		Family toilets	64
		Pharmacy	22	VAT refunds managed by Travelex	33
		Play area	7	View Heathrow Observation Deck	53

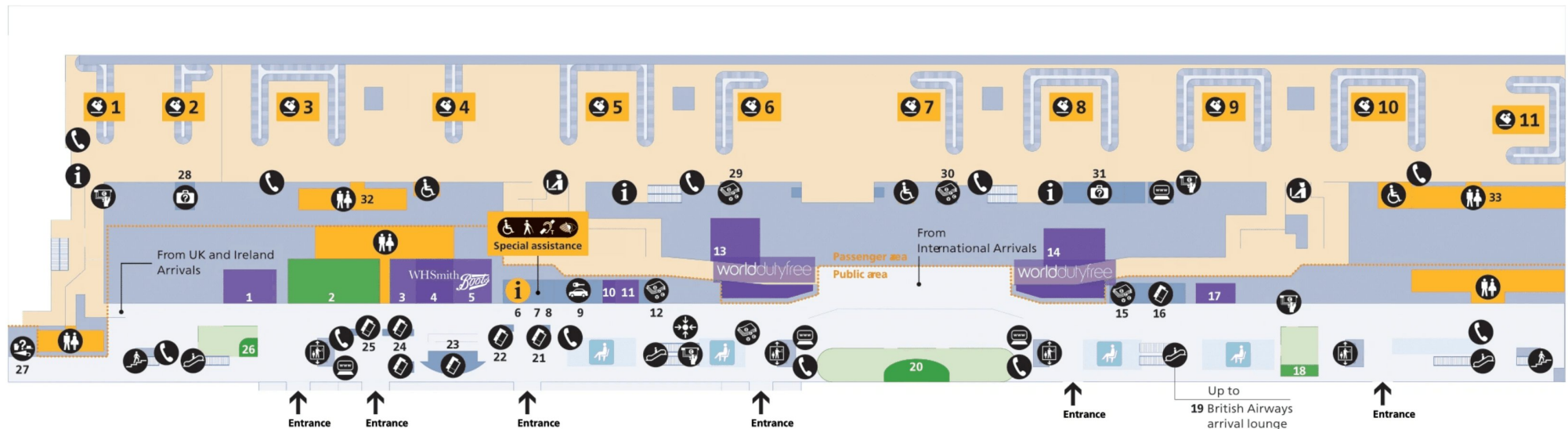
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Ground floor



Terminal 5

Arrivals Ground floor



Shopping	
Boots	5
Excess Baggage Company	1
Hair Express Bar	8
Sim Local	10
Voyager Entertainment	3, 17
We Know London	11
WHSmith	5
World Duty Free	13, 14

Food and drink	
Caffè Nero	18
Costa Coffee	20
Giraffe	26
M&S Simply Food	2

Services	
Airline lounge	
British Airways arrival lounge	19
Airport information	6
Baggage enquiries	28, 31
Baggage reclaim	
Bureau de change	
Travellex	12, 15, 29, 30
Car rentals desk	9
Cash machine	
Escalator	
Help point	
Internet facility	
Lift	
Lost property	27
Meeting point	
Seating	
Special assistance	7
Stairs	
Telephone	
Ticket sales	
Heathrow Express	21, 25
National Express	16
Underground	22-24
Toilets	
Accessible toilet	All
Baby care	All
Drinking fountain	32, 33

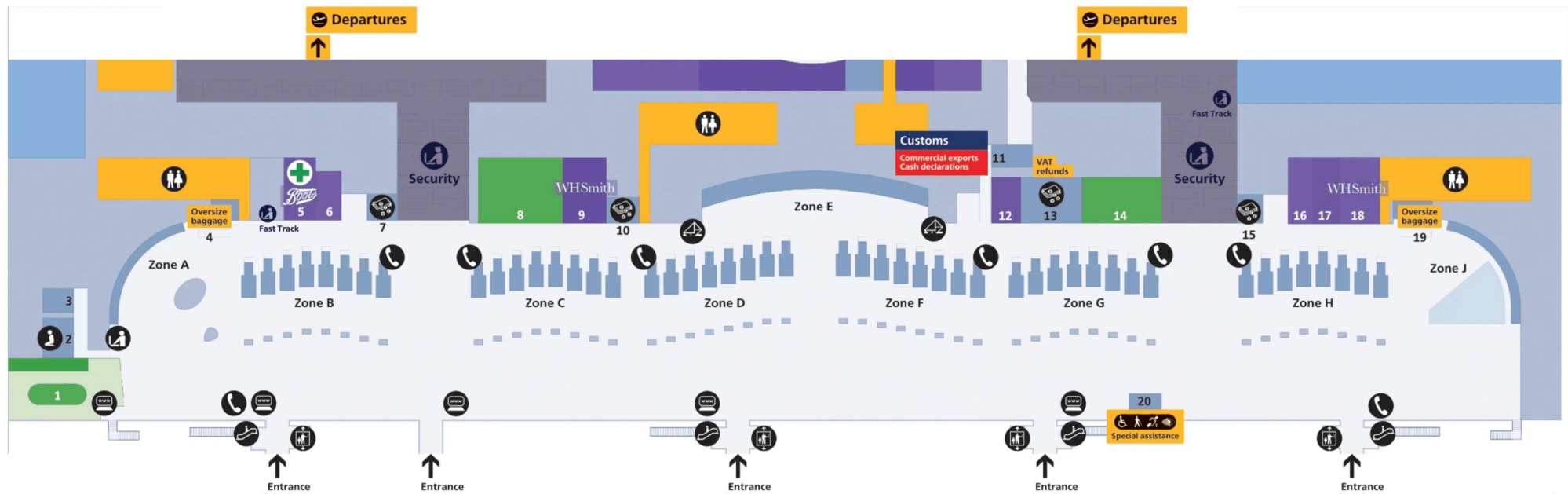
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Terminal 5

Check-in Level 3



Shopping	
Boots +	5
Excess Baggage Company	6, 12
Rolling Luggage	16
T5 Fine Art Gallery	17
WHSmith	9, 18

Food and drink	
Cafés	
Caffè Nero	1
Bars and restaurants	
Carluccio's	8
Coming Soon	14

Services	
British Airways Sky Flyers Solo	3
Bureau de change	
Travellex	7, 10, 15
VAT refunds managed by Travellex	13
Check-in	
Cash machine	
Commercial exports	11
Escalator	
Internet facility	
Lift	
Multi-faith prayer room	2
Oversize baggage	4, 19
Pharmacy	5
Postbox	
Repack area	
Special Assistance	20
Telephone	
Toilets	
Accessible toilet	All
Baby care	All
VAT refunds managed by Travellex	14

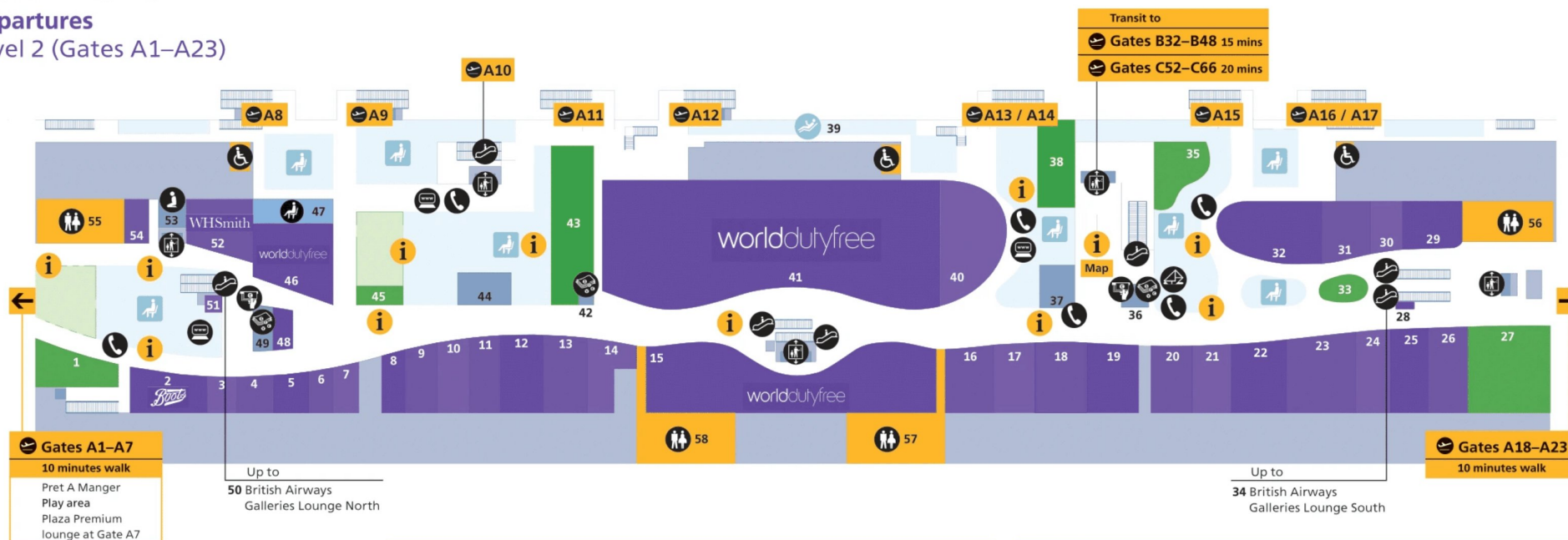
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Terminal 5

Departures

Level 2 (Gates A1–A23)



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Shopping

Boots	2	Sunglass Hut	7
Bottega Veneta	31	Ted Baker	9
Burberry	23	The Bookshop by WHSmith	54
Cartier	21	Thomas Pink	4
Cath Kidston	6	Tiffany & Co.	20
Chanel	40	Watches of Switzerland	16
Coming Soon	22	WHSmith	26, 52
Dior	17	World Duty Free	15, 41, 46
Dixons Travel	12	World Of Whiskies	14
Duty Free Cigarettes	13		
Fortnum & Mason	29		
Hermès	19		
Kate Spade	48		
Kurt Geiger	10		
Louis Vuitton	32		
Montblanc	5		
Mulberry	8		
Paul Smith	25		
Prada	18		
Reiss	11		
Rolex	24		
Rolling Luggage	3		
Shoe Shine Company	28, 51		
Smythson	30		

Food and drink

Cafés

Pret A Manger	45
Starbucks	43

Bars and restaurants

Caviar House & Prunier	38
Coming Soon	1
Fortnum & Mason Champagne Bar	33
Itsu	35
Pilots Bar & Kitchen	27

Services

Airline lounges	Bureau de change	Quiet zone	39
British Airways 50 Galleries Lounge North	Travelex 35, 42, 49	Seating	
British Airways 34 Galleries Lounge South	VAT refunds managed by Travelex 38	Stairs	
Plaza Premium Lounge at Gate A7	Escalator	Telephone	
British Airways 37, 44 customer services	Information	Toilets 55, 56, 57, 58	
Personal Shopper Lounge 47	Internet facility	Accessible toilet All	
	Lift	Baby care All	
	Multi-faith prayer room 53	Drinking fountain 55, 56, 57	
	Play area next to Gate A7		
	Priority seating		

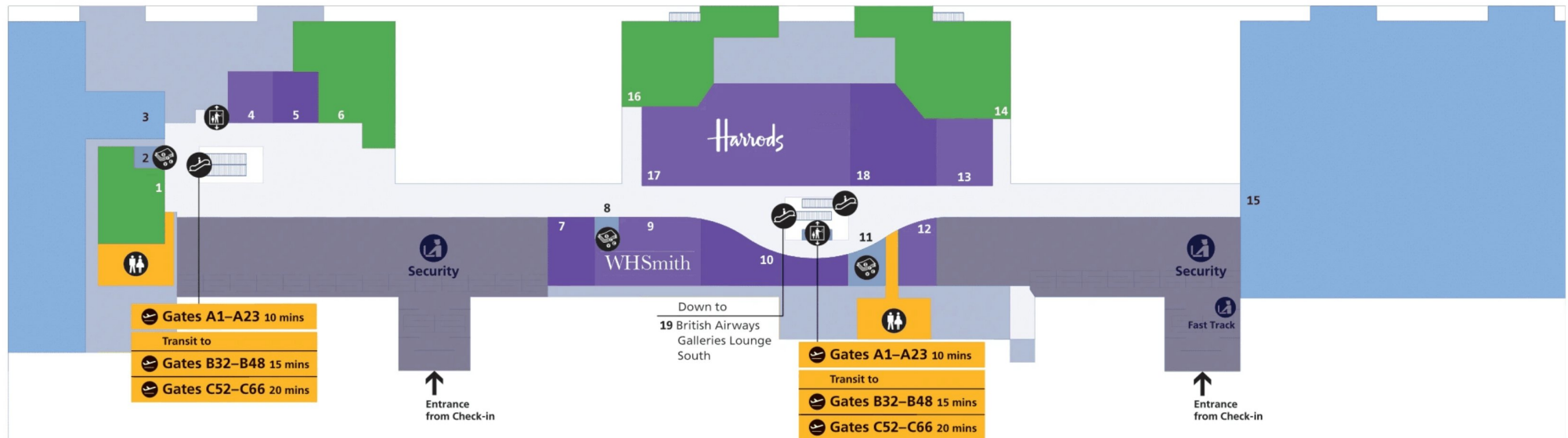
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Heathrow

Terminal 5

Departures

Level 3 (Check-in level)



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Shopping

Accessorize	7
Boots	13
Collection	18
Dixons Travel	10
Glorious Britain	4
Hamleys	5
Harrods	17
The Harry Potter Shop	12
WHSmith	9

Food and drink

Cafés	
Giraffe	6
Bars and restaurants	
Gordon Ramsay Plane Food	14
Huxley's	1
Wagamama	16

Services

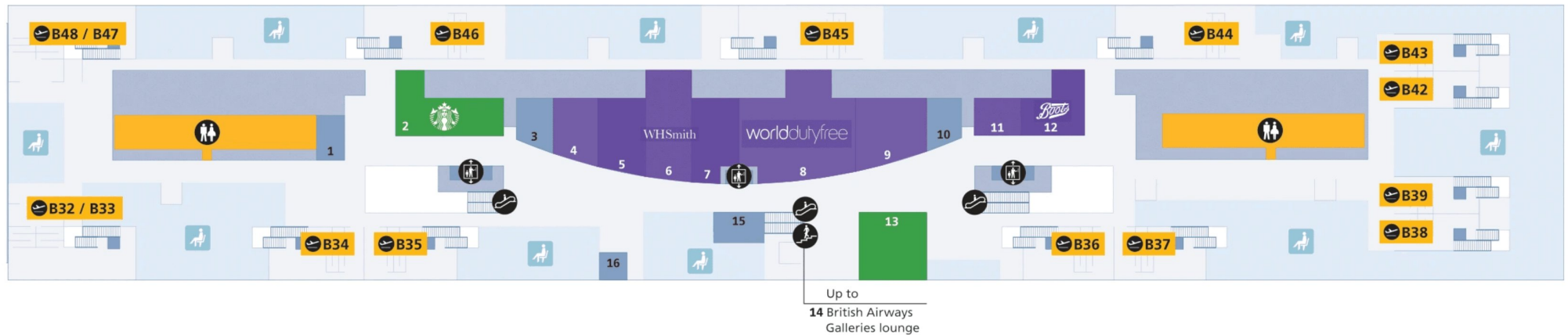
Airline lounges	Bureau de change	Lift
British Airways Concorde Room 15	Travelex 2, 8, 11	Postbox
British Airways Galleries Lounge North 3	VAT refunds 8, 11 managed by Travelex	Stairs
British Airways Galleries Lounge South 19	Pharmacy 12	Toilets
	Cash machine	Accessible toilet All
	Commercial exports 19	Baby care All
	Escalator	VAT refunds 8, 11 managed by Travelex
	Information	

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Terminal 5

Departures

Terminal 5B (Gates B32–B48)



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Arrivals	7
Onward travel	8

Shopping

Be Relax	4
Boots	12
Dixons Travel	9
Harrods	5
Rolling Luggage	7
Sunglass Hut	11
WHSmith	6
World Duty Free	8

Food and drink

Cafés	
Starbucks	2
Bars and restaurants	
Wetherspoon Express	13

Services

Airline lounges		Escalator		Stairs	
British Airways Galleries lounge	14	Information		Telephone	
British Airways customer services	15	Internet facility		Toilets	
Bureau de change		Lift		Accessible toilet	All
Travellex	3, 10	Multi-faith prayer room	1	Baby care	All
VAT refunds managed by Travellex	10	Pharmacy	12	Drinking fountain	All
		Seating		VAT refunds managed by Travellex	10
		Special Assistance	16		

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Terminal 5

Departures

Terminal 5C (Gates C52–C66)



Shopping	
Boots +	2
WHSmith	3
World Duty Free	4

Food and drink	
Starbucks	1

Services		
British Airways customer services	6	Lift
Cash machine		Multi-faith prayer room
Escalator		Pharmacy
Information	5	Seating
Internet facility		Special assistance
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		Telephone
		Toilets
		Accessible toilet
		Baby care
		Drinking fountain

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