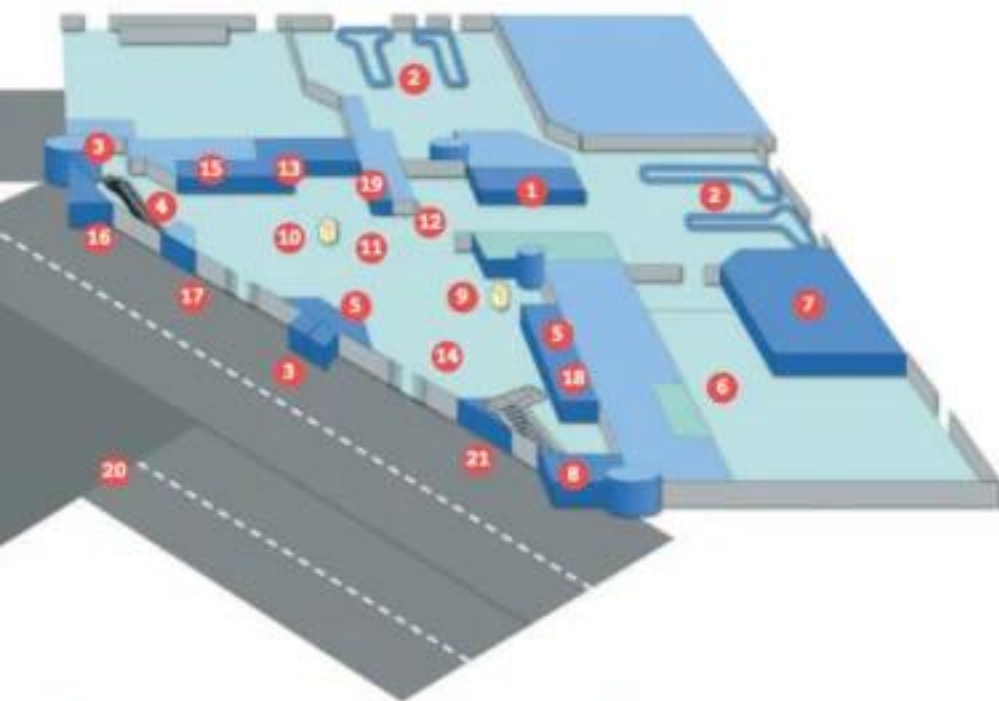


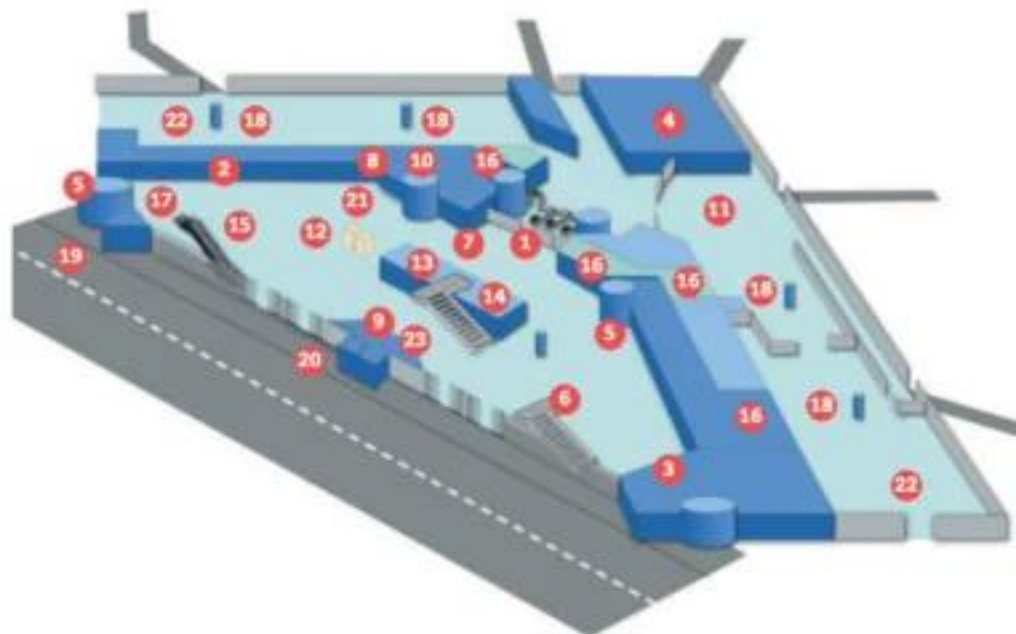
ground floor: ARRIVALS

Il terminal è aperto dalle 4:30 fino alle 24:00
(o fino a 30 minuti dopo l'ultimo volo, se dopo le 24:00).



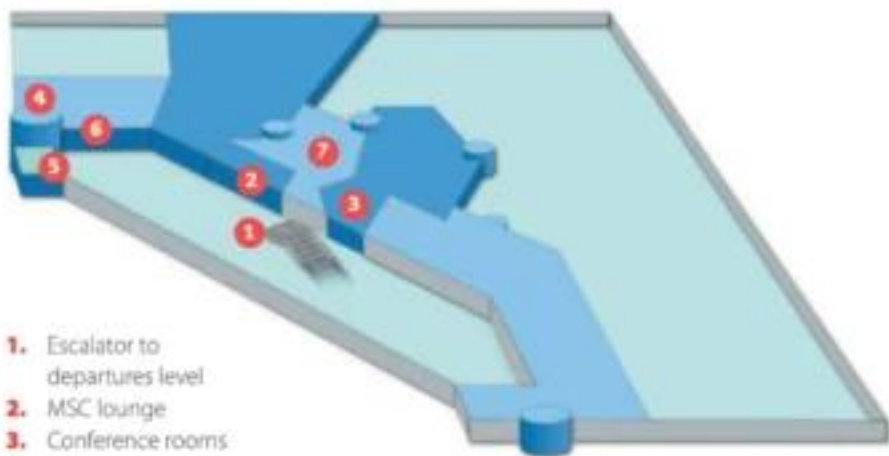
- 1. Customs control
- 2. Baggage return hall
- 3. Lift
- 4. Escalator to access departures level
- 5. Car Rentals
- 6. Passport control
- 7. First aid
- 8. Parking manned till
- 9. Parking automatic machine
- 10. Automatic machines for Volabus and i24 tickets
- 11. Automatic machines for train tickets
- 12. Tourist information
- 13. Coffee bar "Dolce e Salato"
- 14. Cash machine
- 15. Delta Aerotaxi
- 16. Bus stop Volabus / i24
- 17. Toilets
- 18. Lost&Found
- 19. Pet watering places
- 20. Personnel assistance station (Insert)
- 21. Taxi area (Insert)

first floor: DEPARTURES



- 1. Security control
- 2. Check-in
- 3. Coffee bar and restaurant "Caruggio Eat&Shop"
- 4. Duty Free shops
- 5. Lift
- 6. Escalator from/to arrivals level
- 7. Fast Track
- 8. Genova Lounge
- 9. Ticket office
- 10. Special assistance lounge (Sala Amica)
- 11. Passport control
- 12. Self check-in
- 13. Morando shop
- 14. Romanengo (shift number)
- 15. Baggage wrapping service
- 16. Toilets / Nursery
- 17. Repacking area
- 18. Charging stations
- 19. Pet watering places
- 20. Personnel assistance station
- 21. Disabled passenger assistance point
- 22. Kids' area
- 23. Tax free (Insert)

Second floor



1. Escalator to departures level
2. MSC lounge
3. Conference rooms
4. Lift
5. Toilets
6. Escalator to arrivals level, departures level and offices
7. Company offices



Airport services

TICKET OFFICE

The ticket office is located on the departures level and is operated by the airport Company and issues air tickets for any carrier or destination.
Business hours:
every day from 05:00am to 07:00pm.

BAGGAGE ASSISTANCE

The baggage assistance office is located on the ground floor near the Tourist Information office
Phone: +39 010 6015407
Baggage collection:
every day from 08:00am to 12:00am

LOST PROPERTY

The Lost & Found office is located on the ground floor near the Tourist Information office. Phone: +39 010 6015407
Business hours:
every day from 08:00am to 12:00am

TROLLEYS

Trolleys are available outside the terminal on the departures level, the arrivals level and inside the car park.

The service is available by inserting a 1€ coin per trolley (can be collected back upon returning trolley).

BAGGAGE WRAPPING

The service is located on the departures level in front of the check-in area.
Business hours: h. 05.00 alle 19.00

ELECTRONIC DEVICE CHARGING STATIONS

Free and equipped stations are available to recharge the electronic devices on the ground floor in the food area "Dolce e Salato", on the departures level in the restaurant service area "Caruggio", and in both the international and domestic boarding gates.

VAT REFUNDS

Customs: ground floor arrivals area after security check-points, and first floor departures area near the ticket office. Passengers resident or domiciled outside the European Union may obtain a VAT refund for purchased goods.



Car parks

- > **Kiss&Fly Area** with 70 places, with entrance just before the terminal.
- > **P1 Parking** Car park with around 800 places, with entrance in front of the Tower Genova Airport Hotel.
- > **P2 Parking** Car park "Long stay" with around 100 places, with entrance before the Tower Genova Airport Hotel.
- > **Covered motor bike and scooter parking** (inside P1 car park, in front of terminal).
- > **Free motor bike and scooter parking** (in front of Tower Genova Airport Hotel)
- > On the arrivals level a **parking area P5** is reserved for buses

P1 PARCHEGGIO CENTRALE (P1)
Central Car Parking (P1)

AREA KISS&FLY
Kiss&Fly Area

PARCHEGGIO DISABILI & HCC
Disabled Car Park & HCC

PARCHEGGIO MOTO
Motorcycles Parking

PARCHEGGIO MOTO GRATUITO
Free Motorcycles Parking

P5 PARCHEGGIO BUS
Car Hire with Bus

PARCHEGGIO CAR RENTALS
Car Rentals Park

P2 PARCHEGGIO LOW COST (P2)
Low Cost Park (P2)

CASSA AUTOMATICA
Self Pay Station

CASSA CON OPERATORE
Operator Pay Station

Contact details

Phone: +39 010 6015273

Email: aeroporto.genova@quickparking.it

Useful information

The manned checkout, on the arrivals level, outside the air terminal taxi side, operates from 6am up to 30 minutes after the last flight of the day has arrived.

Booked online is available to use P1 and P2 car parks.

TELEPASS

Available for Kiss&Fly Area and P1, P2, P5 Parking.



How to pay / Payment

At automatic machines

There are 4 automatic machines available, all of which accept payment by credit card, debit card and cash. The rules are displayed at the entrance of the car park.

- > 2 are situated on the arrivals level, inside the terminal;
- > 1 is situated in front of the passenger air terminal, inside the central car park;
- > 1 is situated outside the car park, just before the barriers.

At manned till

The manned till is located outside the ground floor, in front of the taxi parking (on the left outside the terminal).

For any doubts and enquiries please turn to the personnel available at the manned till.

Online

By booking parking on the website www.aeroportodigenova.it or www.voladagenova.it.

Available for the Kiss&Fly area and P1 car park. **Warning:** if space at P1 car park is booked online do not use the **Telepass** route.

Contact details

Email: parcheggio@airport.genova.it

Regulations are displayed at the entrance to the car park.

Till staff are on hand for clarifications and information about the above methods of payment.

PAYMENT: **ON SITE** **ONLINE**

PARCHEGGIO P1 (cars)

Stay	Euro	Euro
Until 1 hour	1,00	2,40
Each additional hour or fraction	1,00	2,40
Until 12 hours	18,00	14,40
Until 24 hours	30,00	24,00
Until 48 hours	68,00	48,00
From 3 to 7 days	75,00	60,00
For each additional seventh day	10,00	8,00

PARCHEGGIO P1 (motorcycles)

Stay	Euro	Euro
Until 1 hour	1,00	0,80
Each additional hour	1,00	0,80
Maximum daily fare	5,00	4,00
Maximum weekly fare	28,00	22,40

PARCHEGGIO P2 LOW COST

Stay	Euro	Euro
Until 1 day	non d.	20,00
For 2 days	non d.	36,00
From 3 to 7 days	non d.	48,00
For each additional day	non d.	8,00

AREA KISS&FLY

Stay	Euro	Euro
First 20 minutes	free of charge	not av.
From 21' until 1 hour	5,00	not av.
Each additional hour or fraction	5,00	not av.